

## NHS Greater Manchester – Stockport Locality

### General Practice Newsletter

Thursday, 19 October, 2023

**To:** All GPs, All PMs, All PNs, relevant NHS GM staff and locality partners

#### Headlines

1. **ACTION: Book your place for the online launch of GM Primary Care Blueprint - Friday, 20 October**
2. **ACTION: Report - NHS one size fits all approach is not fair for all**
3. **ACTION: Please promote ONE Stockport Family Hubs**
4. **UPDATE: New advice and guidance Urology outpatient pilot starts Wednesday, 1 November**
5. **UPDATE: Record achievement for Stockport practices - dementia reviews**
6. **UPDATE: Change of Reporting for bacterial vaginosis**
7. **UPDATE: Partnership Update October 2023**
8. **UPDATE: Fairer Health for All - Fellowship applications open**
9. **UPDATE: Breast Cancer Awareness Month toolkit**
10. **UPDATE: Shingles vaccine programme update**

#### Actions

1. **ACTION: Book your place for the online launch of GM Primary Care Blueprint - Friday, 20 October**

A reminder that the online launch of the Primary Care Blueprint, by Greater Manchester Integrated Care Partnership, takes place tomorrow, Friday, 20 October. Book your place through [Eventbrite](#). The launch includes an introduction to the two of the nine chapters featured in the Blueprint: Access, Capacity and Demand, and Sustainability.

The remaining chapters of Digital, Estates, Integrated Working in Neighbourhoods, Health Inequalities, Prevention, Workforce, and Quality, improvement and innovation will be covered in subsequent online sessions:

- Tuesday, 7 November, 5.30pm - 6.30pm
- Tuesday, 14 November, 5.30pm - 6.30pm
- Tuesday, 21 November, 5.30pm - 6.30pm

Join on all or any of these sessions to hear about the deliverables, learn from relevant case studies and provide your feedback for each chapter of the Blueprint. Links to join the sessions will be provided post registration on Eventbrite.

Once all sessions have been delivered, Frequently Asked Questions (FAQs) and next steps will be compiled and circulated.

## **2. ACTION: Report - NHS one size fits all approach is not fair for all**

Message from Jilla Burgess-Allen, Director of Public Health, Stockport Council:

Please take a few minutes to read this report - [NHS one size fits all approach is not fair for all | London South Bank University \(lsbu.ac.uk\)](#).

Unfortunately, but not surprisingly given the immense pressures in the NHS, the inverse care law is alive and well. It's particularly important we're mindful of ways to improve equity of access to services in a borough as polarised as Stockport, where healthy life expectancy in our most deprived areas is 55 years, compared to 71 years in our most affluent areas.

The Stockport Public Health team is available to help you with any conversations to understand your local population priorities and plans and support your efforts to tackle health inequalities. Please contact [eleonor.banister@stockport.gov.uk](mailto:eleonor.banister@stockport.gov.uk) for advice.

## **3. ACTION: Please promote ONE Stockport Family Hubs on social media**

Stockport Council and partners have launched One Stockport Family Hubs to support families, from pregnancy to young people becoming independent adults. Family Hubs provide a one-stop shop of information, help and support for families accessed from community venues or online. Go to [www.stockport.gov.uk/familyhubs](http://www.stockport.gov.uk/familyhubs) for more information and please post the suggested social media post on your channels.

'One Stockport Family Hubs are here to help. Whether you're expecting a baby, have a toddler, a teenager, or anything in between, the One Stockport Family Hub website has a wide range of information on all aspects of family life. And you can access it anytime, anywhere, at [www.stockport.gov.uk/familyhubs](http://www.stockport.gov.uk/familyhubs)'

Contact: Sarah Burke, Senior Communications and Marketing Officer, Stockport Council, [sarah.burke@stockport.gov.uk](mailto:sarah.burke@stockport.gov.uk)

## Updates

### 4. UPDATE: New advice and guidance Urology outpatient pilot starts Wednesday, 1 November

Message from Cath Comley, Contact: Cath Comley, Senior Project Manager for Cancer and End of Life Care (Stockport), NHS Greater Manchester, [Cath.Comley@nhs.net](mailto:Cath.Comley@nhs.net)

We completed a pilot at Stockport NHS Foundation Trust in June 2023, to review the impact of all referrals (excluding 2WW) sent which were automatically managed with advice and guidance, unless the consultant at vetting deemed the patient required a direct appointment. During the two week pilot, 56 advice and guidance requests were made:

- six were converted to routine referrals
- two were converted to 2WW referrals
- six requests for more information were made
- 42 returned with advice

Of those returned with advice, this included two requests to start medication and two to arrange an ultrasound scan.

Our view is that this approach ensures, as much as possible, the right patient is more likely to get the right treatment at the right time. We recognise concerns over increasing GP workload, however, this approach will hopefully minimise wasted time chasing referrals into urology. Additionally, for patients where reassurance only is given, we would dictate a letter to the patient to minimise the requirement of GPs to contact the patient and relay such information.

Given the way the urology on-call system works, the advice and guidance requests are managed by the HOT consultant of the week. Therefore, the maximum wait for a response would be seven days.

We are proposing another six month pilot to start on Wednesday, 1 November, during which time we hope to understand any further, unexpected issues. The Urology Advice and Guidance default offer at vetting pilot will commence from Wednesday, 1 November, 2023, to Wednesday, 1 May, 2024. During this period all routine and urgent Urology referrals sent to Stockport NHS Foundation Trust will automatically be managed with advice and guidance unless the consultant at vetting deems the patient to need a direct appointment to be allocated. GPs to continue to refer on the 2WW pathway as normal.

At present a new patient can be waiting up to 12 months for their first appointment. Providing efficient advice and guidance at vetting in a timely manner allows a patient to start a treatment pathway with the support of primary care colleagues much quicker. It is often found a patient at the initial appointment is assessed, started on treatment and discharged. Treatments

which could be provided via primary care with the advice of specialist consultants will ensure the highest clinical risk patients are seen sooner.

During this pilot it is crucial to measure the impact on primary care workload. Any feedback or data to understand the impact that this has (either positive or negative) would be greatly appreciated and can feedback to Simon Woodworth [simon.woodworth@nhs.net](mailto:simon.woodworth@nhs.net) or Stockport LMC [nwch.lmcteam@nhs.net](mailto:nwch.lmcteam@nhs.net)

#### **5. UPDATE: Record achievement for Stockport practices in dementia reviews**

Stockport GP practices have achieved record uptake on offering patients with dementia, a holistic face-to-face annual care review and development of a personalised care plan.

Figures, from the latest NHS Digital GP contract data on Quality Outcomes Framework (QOF) 22/23 dementia reviews, shows that the practice collective achievement has increased from 49% to 81%. The data shows that almost every practice in Stockport increased uptake from the previous QOF year, well above both ICB and national average.

This is on top of the record high achievements in 22/23 for Learning Disability and SMI (mental health) health checks. A key factor in reaching these levels is the invaluable support of the social prescribing, care co-ordinator and health coach teams who are able to coordinate, support and case manage these vulnerable patients to ensure we optimise their care.

This is testament to the hard work of Stockport GP practices and PCN staff who continue to consistently deliver some of the highest quality outcomes in the country alongside record high numbers of appointments and the highest overall patient satisfaction results in the North-West.

Contact: Dr Viren Mehta, Chair of Stockport GP and Primary Care Board, [viren.mehta@nhs.net](mailto:viren.mehta@nhs.net)

#### **6. UPDATE: Change of reporting for bacterial vaginosis**

The Microbiology Department at Stockport NHS Foundation Trust is changing its reporting for the microscopy results associated with bacterial vaginosis. Please see the attached letter for further details.

Contact: Ben Granger, Communications Officer, Stockport NHS Foundation Trust, [ben.granger@stockport.nhs.uk](mailto:ben.granger@stockport.nhs.uk)

## **7. UPDATE: Partnership Update October 2023**

The latest edition of Partnership Update from the Greater Manchester Integrated Care Partnership (GMICP) is attached. For those who may be receiving this update for the first time, the aim of this monthly bulletin is to give an overview on the work underway across our health and care system; the progress being made and any key developments. It includes:

- Who's who on the Greater Manchester ICP Board
- NHS Greater Manchester Operating Model
- Update: winter vaccination programme
- Use this Stoptober to stop smoking for good

## **8. UPDATE: Fairer Health for All - Fellowship applications open**

Do you work in community and/or primary care settings and are passionate about improving health inequalities in Greater Manchester? Do you have an idea for how we can create fairer health?

Join the Fellowship and spend one day a week (backfill available) developing your knowledge and skills in population health, equality and sustainability, and put your learning into practice through your self-chosen project.

For more information about the FHFA Fellowship, please see the attached poster and information pack, or visit [Fellowships | FHFA Academy \(gmtableau.nhs.uk\)](#). Applications close on Friday, 10 November.

## **9. UPDATE: Breast Cancer Awareness Month toolkit**

NHS England's national screening team has created some assets and content, including a toolkit for Breast Cancer Awareness Month, with the aim of encouraging more people to come forward for their first breast screening appointments.

Uptake amongst women attending their first appointment is less than 50 per cent, and therefore the key audience for the content and assets are women (age 50+). Studies show that if an individual comes for their first screening they are more likely to come forward for subsequent screening appointments.

[You can find toolkit and associated assets on FutureNHS.](#)

## 10. UPDATE: Shingles vaccine programme update

UKHSA has produced [a leaflet explaining why people have to wait](#) for their shingles vaccine. NHS England has also updated the [shingles toolkit](#) with clear FAQs on eligibility at certain ages.

This update is due to reports of confusion around eligibility for the shingles vaccine programme following the changes.

### Useful Links

[Stockport GP Practice Hub](#)

[Healthwatch Information Round Up - weekly](#)

[Primary Care Guidance from NHS England & Improvement](#)