

Referral to Community ACP/ Matron Team

Inclusion criteria:

- Age 18 >
- Registered with Stockport GP
- 2 or more unstable long-term conditions, *including frailty*, placing the person at higher than normal risk of hospital admission
- 2 or more unplanned admissions, *Emergency Department attendances, and/ or referrals to Stockport Crisis Response Team* in past 6 months
- Patients to be discharged from hospital who are high risk of readmission that require prompt follow up in the community

Exclusion criteria

- Patients with acute mental health problems (other than delirium)
- Patients already well managed by existing specialist services
- Patients with drug and alcohol misuse as the primary condition

Referrals

Community Interservice Referrals - Emis referral form completed and emailed to spoa@stockport.nhs.uk

Inpatient referrals - can also be made via **Do It Online** on Advantis (should not be used by community services if the referral needed is in Emis)

GP referrals - made via Managed Referrals in Emis

Non-urgent referrals will be responded to within 5 working days. Urgent referrals will be telephone triaged.

Team Contacts: Consultant ACP- Community: Karen Fern 07738860450 Victoria PCN

ACPs:

Helen Oxenforth 07594 647520 Cheadle & Bramhall /Cheadle Hulme PCNs Lorraine Crooks 07919 553 489 Heatons & Tame Valley PCNs Jacqueline Hall 07808 201436 Stockport East and South PCN

Matrons:

Deborah Wilks 07825 681 079 Cheadle & Bramhall/Cheadle Hulme PCNs Melanie Cochrane 07798 691527 Victoria PCN Vicky Jones 07919 410 526 Stockport East & South PCN Bev Wignall 07841 535122 Heatons & Tame Valley PCNs

Trainee ACPs:

Angela McNally Kevin Grimes Melissa Megulhao

Please note mobile telephone numbers are not to be shared with patients as they should contact the service via SPOA 0161 204 4777.