



SINGLE POINT OF ACCESS
There's just one number to call

0161 476 9667



ATT(+)/Pathfinder

**ALTERNATIVE TO
TRANSFER**

**OPERATES 7 DAYS A
WEEK 24/7**

NWAS/Care home referrals for urgent clinical assessment of patients. We provide: advice, video consultation and/or home visits and/or treatments to avoid conveyance and/or unnecessary hospital admission

Option 1

HCP Line

**HEALTHCARE
PROFESSIONAL (HCP) LINE**

OPERATES 1830-0800

Mon-Fri & 24/7 Sat/Sun

Community HCPs referral line to request an urgent call back from a GP/clinician i.e District Nurses to request medication for end of life care. Pharmacist requests for medication changes etc

Option 2

TEL *TRAFFORD ONLY**

**TECHNOLOGY ENHANCED
LIVING SERVICE**

**OPERATES 8AM-8PM 7
DAYS A WEEK.**

HCP referral line into our remote monitoring, assessment and virtual wards. Patient cohorts include: covid positive, proactive management of care home residents etc.

Option 3

H@H *TRAFFORD ONLY**

HOSPITAL AT HOME

**OPERATES 7 DAYS A
WEEK 10-6PM**

HCP referral line - provides hospital level intervention such as intravenous fluids, intravenous drugs etc with a view to avoiding hospital admission/support early discharge

Option 4

IV COMMUNITY IV

**OPERATES 7 DAYS A
WEEK. 8-10PM**

HCP referral line providing domiciliary & clinic-based appointments for intravenous therapy. Criteria includes: cellulitis, chest infections, leg ulcers, osteomyelitis etc. Supports admission avoidance with step-ups and step-down treatments.

Option 5