

How to record a reported adverse reaction to a medication

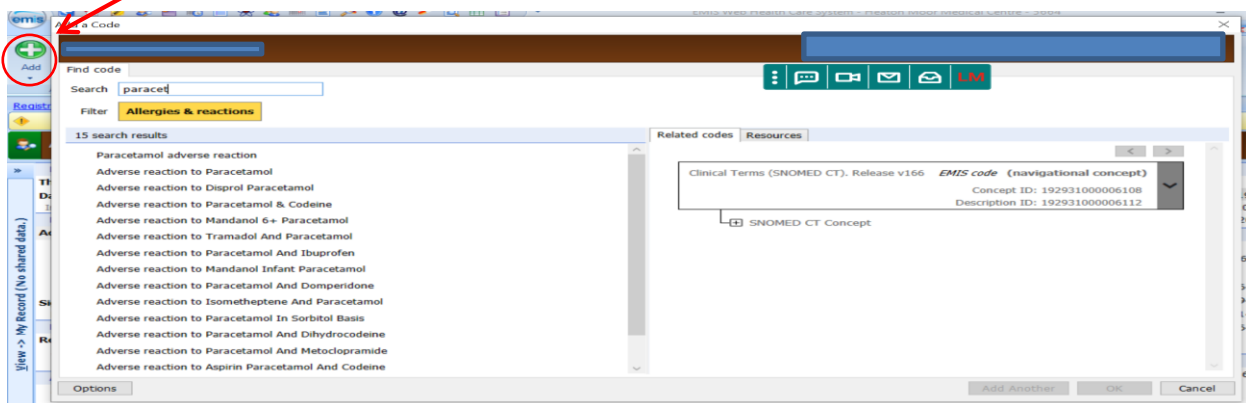
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Purpose

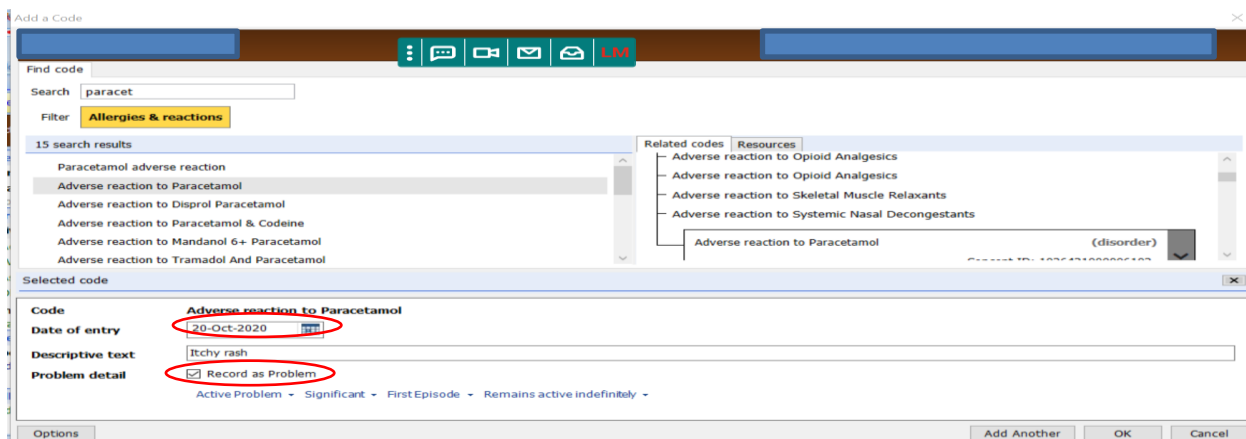
To ensure that any adverse drug reactions reported by the patient, carer or clinician are documented and clearly visible in the patient's clinical record and where appropriate 'pop-up' alerts are added.

Process

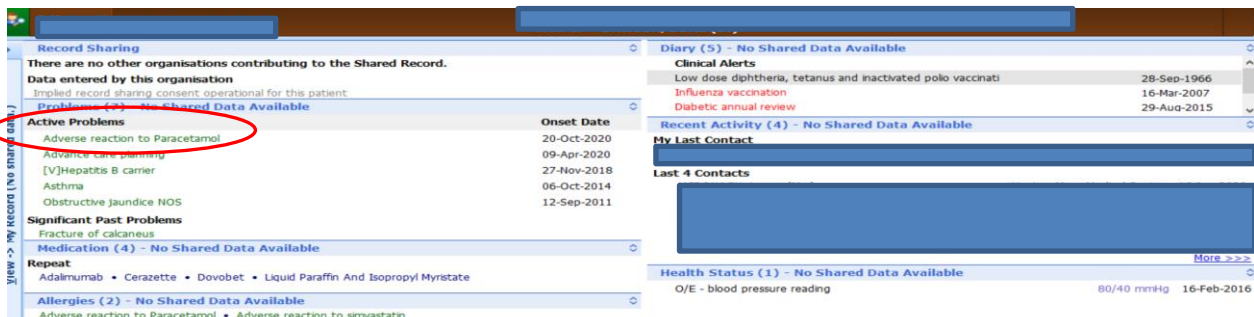
In 'Problems' go to Add, then Allergy and then type the name of the drug in the search box. Double click on the appropriate description.



Add the date of reaction as well as a description. Tick the 'Record as Problem' box



This can then be seen in the patients 'Active Problems' as well as the allergy section in the drug screen.



The screenshot shows the 'ems' software interface. The top ribbon includes tabs for Summary, Consultations, Medication, Problems, Investigations, Care History, Diary, Documents, and Referrals. Below the ribbon, there's a 'Medicine Management' section with a list of active medications. A red circle highlights the 'Adverse reaction to Paracetamol' entry in the 'Allergies' section.

If the drug is added after the allergy has been recorded, a warning will pop up

The screenshot shows the 'Add a Drug' dialog box. It displays a warning for 'Paracetamol 500mg tablets' with the message 'Adverse Drug Reaction - Adverse Drug Reaction to Paracetamol'. The warning is highlighted in red. The dialog box has buttons for 'Override', 'Do Not Use Drug', 'Add Another', 'Issue', 'Issue Later', and 'Cancel'.

As an extra precaution, a pop up warning can be added to appear at certain trigger points (e.g. when loading the patient's medical record)

On the blue ribbon, click on the arrows next to the word 'Active' to the left of the patient's name. Type in a description of the allergy, tick the appropriate trigger boxes and then ok.

The screenshot shows the 'ems' software interface with the 'Manage Patient Warnings' dialog box open. The dialog box has a 'Warning Message' field containing 'Severe reaction to paracetamol'. Under 'Trigger Points', the 'Load Medical Record' checkbox is selected and highlighted with a red circle. Other trigger points include 'Swap Patient', 'Add Drug', 'Issue Drug', 'Add Consultation', 'Book Appointment', 'Arrive Patient', and 'View lab report in Workflow Manager'. The dialog box also has 'OK' and 'Cancel' buttons.

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