

## Electronic Prescription Service (EPS) - Prescription Tracker

### Factsheet for dispensers

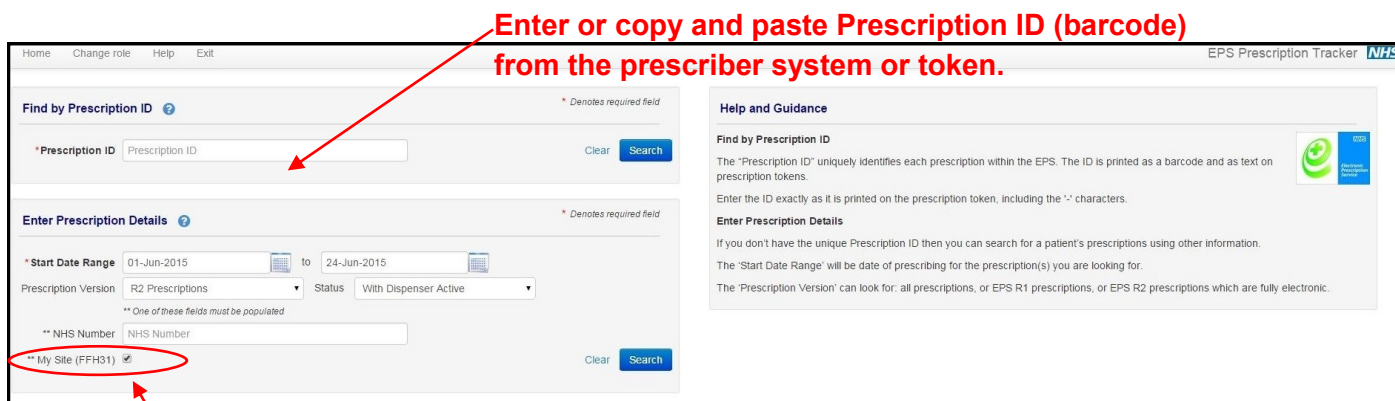
The improved prescription tracker allows you to check the status and history of electronic prescriptions.

**You must have a legitimate reason to verify that a prescription exists or to identify a prescription status.**

For further information visit: [www.digital.nhs.uk/eps](http://www.digital.nhs.uk/eps)

#### What's new?

- Search by date range, prescription ID and status
- Now also showing nominated dispenser
- 'My Site' and 'Show Barcode' features
- Applied or pending cancellation requests



Home Change role Help Exit

Find by Prescription ID \* Denotes required field

\*Prescription ID  Clear Search

Enter Prescription Details \* Denotes required field

\*Start Date Range 01-Jun-2015 to 24-Jun-2015

Prescription Version R2 Prescriptions Status With Dispenser Active

\*\* NHS Number

\*\* My Site (FFH31) ☒

Clear Search

Help and Guidance

Find by Prescription ID

The 'Prescription ID' uniquely identifies each prescription within the EPS. The ID is printed as a barcode and as text on prescription tokens.

Enter the ID exactly as it is printed on the prescription token, including the '-' characters.

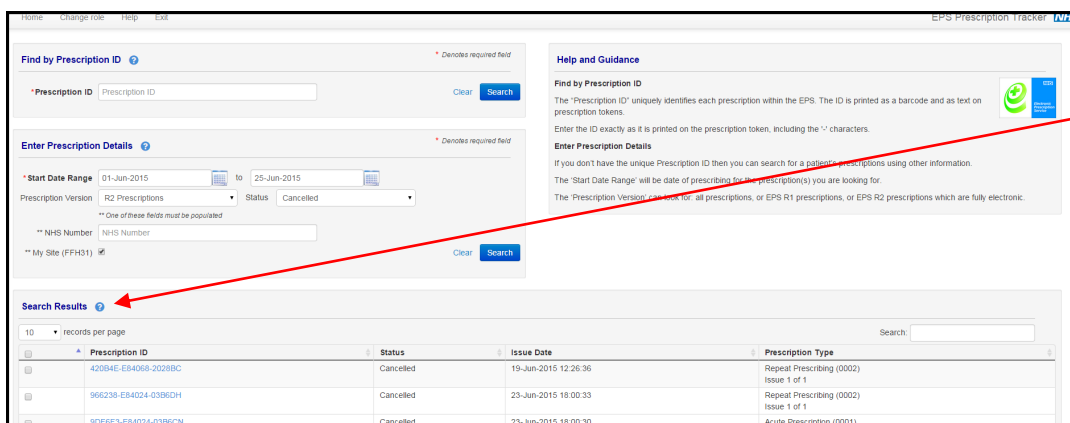
Enter Prescription Details

If you don't have the unique Prescription ID then you can search for a patient's prescriptions using other information.

The 'Start Date Range' will be date of prescribing for the prescription(s) you are looking for.

The 'Prescription Version' can look for: all prescriptions, or EPS R1 prescriptions, or EPS R2 prescriptions which are fully electronic.

**NEW 'My Site' feature — search for all prescriptions for your site.** Note: This type of search will not return any results for users logged on using a Virtual Local Pharmacy (FFFFF) user role profile as prescriptions aren't associated with a virtual organisation.



Home Change role Help Exit

Find by Prescription ID \* Denotes required field

\*Prescription ID  Clear Search

Enter Prescription Details \* Denotes required field

\*Start Date Range 01-Jun-2015 to 25-Jun-2015

Prescription Version R2 Prescriptions Status Cancelled

\*\* NHS Number

\*\* My Site (FFH31) ☒

Clear Search

Help and Guidance

Find by Prescription ID

The 'Prescription ID' uniquely identifies each prescription within the EPS. The ID is printed as a barcode and as text on prescription tokens.

Enter the ID exactly as it is printed on the prescription token, including the '-' characters.

Enter Prescription Details

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The 'Start Date Range' will be date of prescribing for the prescription(s) you are looking for.

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Search Results 10 records per page

Prescription ID	Status	Issue Date	Prescription Type
42084E-E84068-2028BC	Cancelled	19-Jun-2015 12:26:36	Repeat Prescribing (0002) Issue 1 of 1
966238-E84024-0360DH	Cancelled	23-Jun-2015 18:00:33	Repeat Prescribing (0002) Issue 1 of 1
90F6F3-E84024-0396CN	Cancelled	23-Jun-2015 18:00:30	Acute Prescription (0001)

**Search results showing:**

- Prescription status
- Issue date
- Prescription type and issue number



The EPS prescription tracker doesn't make any clinical or sensitive information available about a patient's prescription.

For more information on EPS visit: [www.digital.nhs.uk/eps](http://www.digital.nhs.uk/eps)



@EPSnhs

December 2016

**Prescription and Dispensing Details**

Prescription ID  
9DF6F3-E84024-03B6CN

Prescription Treatment Type  
Acute Prescription (0001)

Prescription Type  
General Practitioner Prescribing - GP (0101)

Date/Time Signed  
23-Jun-2015 18:00:30

Prescriber Organisation  
THE PINN MEDICAL CENTRE (E84024)

Prescriber Contact  
020 8866 xxxx

Nominated Dispenser  
HEALTH SIDE CHEMIST (FFH31)

Dispenser Organisation  
Not Recorded

Dispenser Contact  
Not Recorded

Patient NHS ID  
614 XXX XXXX

Prescription Status  
Cancelled

Applied Cancellations  
Prescription - Clinical Grounds  
Linitem 1 - Clinical Grounds

Pending Cancellations  
None

**Prescription Event History**

Message	Sent Date	Organisation	From Status	To Status
Prescription upload successful	23-Jun-2015 17:00:34	E84024	None	To be dispensed
Prescription/Item was cancelled	23-Jun-2015 17:05:05	E84024	To be dispensed	Cancelled

Close Show Barcode

## Prescription and dispensing details

Now also identifying nominated dispenser for a prescription

'Copy and paste' a Prescription ID (barcode) into your dispensing system to retrieve a prescription or use the new 'Show Barcode' feature.

NEW Applied or Pending Cancellation requests - see if a cancellation applies to the whole prescription or one of the items on it, as well as the cancellation reason.



Online help is available at every stage

Back Forward Exit Help

EPS Prescription Tracker NHS

**Prescription Tracker online help**

How do I?  
Tell me more...

- Purpose of the EPS Prescription Tracker
- Search Results
- Prescription and Dispensing Details
- Prescription Event History**

**Prescription Event History**

A chronological event history for the prescription, or issue of a repeat dispensing prescription, is shown at the bottom of the prescription details page. Details of the prescription and dispensing events related to the prescription can be viewed by clicking on the Prescription ID link.

Guidance for each of the prescription 'Status' values:

- Message - A short description of the transaction.
- Sent Date - The date and time of the event.
- Organisation - The Accredited System ID (ASID) of the EPS-enabled system that submitted the transaction. This is shown as a link which will display known organisation details for that ASID.
- From Status - The prescription status preceding the processing of the event by the EPS.
- To Status - The prescription status following the processing of the event by the EPS.

**Organisation Details**

Organisation ODS Code  
Y02 XXX

Organisation Name  
INTRAHEALTH.

Organisation Address  
PASTURE CLOSE PHARMACY  
COUNTY DURHAM

Organisation Contact  
0191 xxx xxxxx

Close

Organisation contact details now available

## Benefits of the prescription tracker:

- Transparency for both prescribers and dispensers.
- Practice and pharmacy can check the current status of a prescription and can advise patients with confidence.
- Pharmacies can 'copy and paste' a Prescription ID (barcode) into their dispensing system to retrieve a prescription.
- Pharmacies can double check that a claim has been submitted, which is useful for expensive items.