

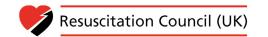
# Decisions relating to cardiopulmonary resuscitation

Guidance from the British Medical Association, the Resuscitation Council (UK) and the Royal College of Nursing

(previously known as the 'Joint Statement')

3rd edition (1st revision) 2016







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### **Preface**

### Background to decisions about cardiopulmonary resuscitation

Cardiopulmonary resuscitation (CPR) was introduced in the 1960s as a treatment that for some people may re-start their heart when they suffer a sudden cardiac arrest due to a heart rhythm disturbance, most commonly triggered by acute myocardial infarction ('heart attack') from which they would otherwise have been expected to make a good recovery. The context of sudden cardiac arrest in a person with a heart condition remains the situation in which CPR is most likely to be successful. The probability of success in any individual is influenced by other factors and in many people with advanced chronic disease the likelihood of CPR being successful is relatively low (see section 1). CPR involves chest compressions, delivery of high-voltage electric shocks across the chest, attempts to ventilate the lungs and injection of drugs.

The cessation of the heartbeat and/or of breathing is an integral part of the natural process of dying from any cause. As awareness of CPR increased and resuscitation equipment became more widely available and more portable, attempts at CPR became more common in situations other than a sudden cardiac arrest due to a heart attack. These included circumstances in which people were gravely ill, and in which attempts to re-start their heart either would not work, subjecting them to violent physical treatment at the end of their life and depriving them of a dignified death, or might restore their heart function for a brief period and possibly subject them to a further period of suffering from their underlying terminal illness. It was therefore recognised that, whilst there were some circumstances in which CPR could restore a person to a period of what the person considers a worthwhile life, there were other circumstances where attempting to prevent a natural and inevitable death could do harm. Anticipatory decisions about CPR were recognised as the way to try to ensure that dying people were not subjected to the trauma and indignity of attempted CPR with no realistic prospect of benefit.

Methods of recording or communicating Do Not Attempt CPR (DNACPR) decisions were initially varied, inconsistent and unreliable. Standardised forms on which to record DNACPR decisions were introduced to provide a readily accessible means of documenting and communicating such anticipatory decisions to those faced with having to make an instantaneous decision about whether or not to start CPR immediately when a person suffers cardiorespiratory arrest. The immediacy of response that is needed if CPR is appropriate and is to be successful is the driver for having a clear record of any anticipatory decision about not attempting CPR. Most healthcare organisations have a policy that requires an initial presumption to attempt CPR in a person who dies or suffers sudden cardiac arrest in the absence of a valid, recorded anticipatory decision that CPR will not be attempted.

#### This guidance

Healthcare professionals are aware that decisions about whether or not CPR will be attempted raise very sensitive and potentially distressing issues for patients and those emotionally close to them. As a consequence there has been stand-alone professional guidance on CPR decision-making since the 1990s and guidance published jointly by the British Medical Association, Resuscitation Council (UK) and Royal College of Nursing since 2001 (sometimes referred to as the 'Joint Statement').

In 2014 a judgment by the Court of Appeal stated:

"The problems generated by decisions whether or not to impose [Do—not-attempt-CPR] DNACPR notices are inherently fraught. The question whether to consult and notify the patient is inevitably one of the utmost sensitivity and difficulty. Whether it is appropriate to consult will depend on a difficult judgment to be made by the clinicians. The decision will be difficult and sometimes controversial..."

The guidance underwent substantial revision in 2007 in order to ensure compliance with the Mental Capacity Act 2005, to respond to feedback on practical aspects of implementing the 2001 guidance and to recognise the increasing importance of multidisciplinary working (for example by acknowledging the role of suitably experienced nurses in the CPR decision-making process in some nurse-led settings). These changes reflected emerging developments in healthcare professionals' roles and the way health care is delivered today. As part of the 2007 revision there was extensive consultation with key stakeholders including professional bodies, patient groups, regulators and charities.

The high-level ethical principles that were embedded in the second (2007) edition underpin the guidance in this revised third edition. Recent revisions of the guidance place even greater emphasis on ensuring high-quality communication, decision-making and recording in relation to decisions about CPR. This is in response to public and professional debate about CPR decisions, to feedback from individual healthcare professionals and professional bodies, and to recent legal judgments. We hope that these changes will help to support all healthcare professionals in their day-to-day consideration of decisions about CPR.

Some healthcare professionals do not find it easy to discuss CPR with their patients or those close them (who may include family, other carers, close friends or others able to support or speak for the patient). This must not prevent discussion, to involve patients in shared decision-making whenever appropriate, or in some circumstances

to inform patients of a decision and explain the reasons for it. There must be a presumption in favour of such patient involvement. Discussion about dying and about CPR must not be avoided to try to spare the patient distress unless there is good reason to believe that such distress will cause them harm. Where no such discussion and shared decision-making has taken place, clinicians must document clear reasons why discussion was impossible or why it was believed that it would cause the patient physical or psychological harm.

The guidance identifies the key ethical and legal principles that should inform all CPR decisions. The high-level ethical principles are the same for all people, in all settings, but differences in clinical and personal circumstances make it essential that all CPR decisions are made on an individual basis. How these individual decisions are made is also guided by the law, which differs between adults and children and differs in England and Wales, in Scotland and in Northern Ireland. For example, a central tenet of the mental capacity legislation in England and Wales is 'best interests' and in Scotland it is 'benefit'. These terms can be interpreted in largely the same way and so, for the purposes of this guidance, are used interchangeably in parts of the guidance. This guidance provides a framework to support decisions relating to CPR and effective communication of those decisions. It also highlights relevant legal requirements and differences.

This guidance does not address all the complex clinical considerations that healthcare teams can face. It provides general principles that allow local CPR policies to be tailored to local circumstances. Local and regional policies may also contain more detailed guidance than can be provided here; they may include, for example, specific information about the allocation of individual responsibilities.

Professional bodies such as nursing and medical organisations will be able to advise on the application of a CPR policy to specific specialities and areas of practice. Details of additional published guidance are given at the end of this document and, where appropriate, sources of more detailed information are signposted in the guidance itself.

This guidance will be reviewed jointly by the British Medical Association, Resuscitation Council (UK) and Royal College of Nursing as policy and legislation develops and/or in the light of evolving changes in clinical practice. The most up-to-date version of this guidance will be available on the organisations' websites, listed below.

For more information about this guidance, please contact any of the following:

### Medical Ethics and Human Rights Department British Medical Association

BMA House Tavistock Square London WC1H 9JP

Telephone: 020 7383 6286 Email: ethics@bma.org.uk Internet: www.bma.org.uk/ethics

#### **Resuscitation Council (UK)**

5th Floor

Tavistock House North Tavistock Square London

WC1H 9HR

Telephone: 020 7388 4678 Fax: 020 7383 0773

Email: <a href="mailto:enquiries@resus.org.uk">enquiries@resus.org.uk</a>
Internet: <a href="mailto:www.resus.org.uk">www.resus.org.uk</a>

#### Nursing Department Royal College of Nursing

20 Cavendish Square

London W1G 0RN

Telephone: RCN Direct 0345 7726100 Email: Use the RCN's on-line contact form at

www.rcn.org.uk

Internet: www.rcn.org.uk

### Main messages

All establishments that face decisions about attempting cardiopulmonary resuscitation (CPR), including hospitals, general practices, care homes, hospices and ambulance services, should have a policy about CPR decisions. These policies must be readily available and understood by all relevant staff and should also be available to the public.<sup>2,3,4</sup>

The main messages below are not designed to be read in isolation from the rest of the document. Given the very serious nature of the decisions being made, readers are urged to take the time to consider the whole document. These 'messages' are intended as an aide-mémoire to highlight some of the main points arising from the guidance.

- Considering explicitly, and whenever possible making specific anticipatory decisions about, whether or not to attempt CPR is an important part of good-quality care for any person who is approaching the end of life and/or is at risk of cardiorespiratory arrest.
- If cardiorespiratory arrest is not predicted or reasonably foreseeable in the current circumstances or treatment episode, it is not necessary to initiate discussion about CPR with patients.
- 3. For many people, anticipatory decisions about CPR are best made in the wider context of advance care planning, before a crisis necessitates a hurried decision in an emergency setting.
- 4. Every decision about CPR must be made on the basis of a careful assessment of each individual's situation. These decisions should never be dictated by 'blanket' policies.
- 5. Each decision about CPR should be subject to review based on the person's individual circumstances. In the setting of an acute illness, review should be sufficiently frequent to allow a change of decision (in either direction) in response to the person's clinical progress or lack thereof. In the setting of end-of-life care for a progressive, irreversible condition there may be little or no need for review of the decision.
- Triggers for review should include any request from the patient or those close to them, any substantial change in the patient's clinical condition or prognosis and transfer of the patient to a different location (including transfer within a healthcare establishment).
- 7. For a person in whom CPR may be successful, when a decision about future CPR is being considered there must be a presumption in favour of involvement of the person in the decision-making process. If she or he lacks capacity those close to them must be involved in discussions to explore the person's wishes,

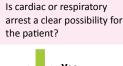
feelings, beliefs and values in order to reach a 'bestinterests' decision. It is important to ensure that they understand that (in the absence of an applicable power of attorney or court-appointed deputy or guardian) they are not the final decision-makers, but they have an important role in helping the healthcare team to make a decision that is in the patient's best interests.

- 8. If a patient with capacity refuses CPR, or a patient lacking capacity has a valid and applicable advance decision to refuse treatment (ADRT), specifically refusing CPR, this must be respected.
- If the healthcare team is as certain as it can be that a
  person is dying as an inevitable result of underlying
  disease or a catastrophic health event, and CPR would
  not re-start the heart and breathing for a sustained
  period, CPR should not be attempted.
- 10. Even when CPR has no realistic prospect of success, there must be a presumption in favour of explaining the need and basis for a DNACPR decision to a patient, or to those close to a patient who lacks capacity. It is not necessary to obtain the consent of a patient or of those close to a patient to a decision not to attempt CPR that has no realistic prospect of success. The patient and those close to the patient do not have a right to demand treatment that is clinically inappropriate and healthcare professionals have no obligation to offer or deliver such treatment.
- 11. Where there is a clear clinical need for a DNACPR decision in a dying patient for whom CPR offers no realistic prospect of success, that decision should be made and explained to the patient and those close to the patient at the earliest practicable and appropriate opportunity.
- 12. Where a patient or those close to a patient disagree with a DNACPR decision a second opinion should be offered. Endorsement of a DNACPR decision by all members of a multidisciplinary team may avoid the need to offer a further opinion.
- 13. Effective communication is essential to ensure that decisions about CPR are made well and understood clearly by all those involved. There should be clear, accurate, honest and timely communication with the patient and (unless the patient has requested confidentiality) those close to the patient, including provision of information and checking their understanding of what has been explained to them. Agreeing broader goals of care with patients and those close to patients is an essential prerequisite to enabling each of them to understand decisions about CPR in context.

- 14. Unnecessary delay in offering discussions, explanations and information about CPR decisions can lead to misunderstanding and dissatisfaction. Delivering these communications in an inappropriate or insensitive way can also lead to dissatisfaction. A decision to delay or avoid communication of a decision to a patient must be based on that communication being likely to cause the patient physical or psychological harm. A decision to delay communication of a decision to those close to a patient without capacity must be based on that communication being either not practicable or not appropriate in the circumstances.
- Any decision about CPR should be communicated clearly to all those involved in the patient's care.
- 16. It is essential that healthcare professionals, patients and those close to patients understand that a decision not to attempt CPR applies only to CPR and not to any other element of care or treatment. A DNACPR decision must not be allowed to compromise high-quality delivery of any other aspect of care.
- 17. A DNACPR decision does not override clinical judgement in the unlikely event of a reversible cause of the person's respiratory or cardiac arrest that does not match the circumstances envisaged when that decision was made and recorded. Examples of such reversible causes include but are not restricted to choking, a displaced tracheal tube or a blocked tracheostomy tube.
- 18. Decisions about CPR must be free from any discrimination, for example in respect of a disability. A best-interests decision about CPR is unique to each person and is to be guided by the quality of future life that the person themselves would regard as acceptable or, in the case of children taken into account the views of the child and parents.
- 19. Clear and full documentation of decisions about CPR, the reasons for them, and the discussions that informed those decisions, is an essential part of high-quality care. This often requires documentation in the health record of detail beyond the content of a specific CPR decision form. Where such discussions are not practicable or not appropriate, the reasons for this must be documented fully.
- 20. A CPR decision form in itself is not legally binding. The form should be regarded as an advance clinical assessment and decision, recorded to guide immediate clinical decision-making in the event of a patient's cardiorespiratory arrest or death. The final decision regarding whether or not attempting CPR

- is clinically appropriate and lawful rests with the healthcare professionals responsible for the patient's immediate care at that time.
- 21. Use of a CPR decision form that is used, recognised and accepted across geographical and organisational boundaries is a basic recommendation and may be paper-based or electronic, subject to local agreement.
- 22. Recorded decisions about CPR should accompany a patient when they move from one setting to another.
- 23. Records of decisions about CPR must be accurate and up-to-date. Systems (whether paper-based or electronic) for recording these decisions must be reliable and responsive, in particular, to any change in the decision about CPR.
- 24. Where no explicit decision about CPR has been considered and recorded in advance there should be an initial presumption in favour of CPR. However, in some circumstances where there is no recorded explicit decision (for example for a person in the advanced stages of a terminal illness where death is imminent and unavoidable and CPR would not be successful) a carefully considered decision not to start inappropriate CPR should be supported.
- 25. Failure to make timely and appropriate decisions about CPR will leave people at risk of receiving inappropriate or unwanted attempts at CPR as they die. The resulting indignity, with no prospect of benefit, is unacceptable, especially when many would not have wanted CPR had their needs and wishes been explored.

### **Decision-making framework**

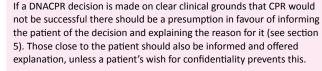


wish to discuss it.

It is not necessary to discuss CPR with the patient unless they express a



Is there a realistic chance that CPR could be successful?





Where a patient lacks capacity and has a welfare attorney or courtappointed deputy or guardian, this representative should be informed of the decision not to attempt CPR and the reasons for it, as part of the ongoing discussion about the patient's care.

Yes

No

Where a patient lacks capacity, the decision should be explained to those close to the patient without delay. If this is not done immediately, the reasons why it was not practicable or appropriate must be documented (see section 5).

If the decision is not accepted by the patient, their representative or those close to them, a second opinion should be offered.

Does the patient lack capacity AND have an advance decision specifically refusing CPR

**OR** have an appointed attorney, deputy or guardian?

If a patient has made an advance decision refusing CPR, and the criteria for applicability and validity are met, this must be respected.

If an attorney, deputy or guardian has been appointed they must be consulted (see sections 9.1 and 10).



Does the patient lack capacity?



Discussion with those close to the patient must be used to guide a decision in the patient's best interests (see section 10). When the patient is a child or young person, those with parental responsibility should be involved in the decision where appropriate, unless the child objects (see section 11).



Is the patient willing to discuss his/her wishes regarding CPR?



Respect and document their refusal (see section 6.3). Discussion with those close to the patient may be used to guide a decision in the patient's best interests, unless confidentiality restrictions prevent this.



The patient must be involved in deciding whether or not CPR will be attempted in the event of cardiorespiratory arrest.

- If cardiorespiratory arrest occurs in the absence of a recorded decision there should be an initial presumption in favour of
- · Anticipatory decisions about CPR are an important part of highquality health care for people at risk of death or cardiorespiratory
- Decisions about CPR are sensitive and complex and should be undertaken by experienced members of the healthcare team with appropriate competence.
- · Decisions about CPR require sensitive and effective communication with patients and those close to patients.
- Decisions about CPR must be documented fully and carefully.
- · Decisions should be reviewed with appropriate frequency and when circumstances change.
- · Advice should be sought if there is uncertainty.

#### 1. Introduction

The primary goal of health care is to benefit patients by restoring or maintaining their health as far as possible, thereby maximising benefit and minimising harm. If treatment fails, leads to more harm or burden than benefit (from the patient's perspective), ceases to benefit the patient, or if an adult with capacity has refused treatment, that treatment is no longer justified.

Prolonging a person's life usually provides a health benefit to that person. Nevertheless, it is not appropriate to prolong life at all costs with no regard to its quality or to the potential harms and burdens of treatment or to the patient's wishes. The decision to use a treatment should be based on the balance of risks and benefits to the individual receiving the treatment. This principle applies to any treatment, including cardiopulmonary resuscitation (CPR).

CPR is undertaken in an attempt to restore spontaneous circulation and breathing in a person in cardiac and/or respiratory arrest. CPR is an invasive and traumatic medical intervention and usually includes chest compressions, attempted defibrillation, injection of drugs and ventilation of the lungs. In some cases spontaneous circulation may be restored by prompt defibrillation alone.

The proportion of people who survive cardiorespiratory arrest following CPR is relatively low. In hospital, the chance of surviving cardiorespiratory arrest to discharge varies considerably and depends on many factors, including comorbidities and the cause and circumstances of the arrest. In most hospitals the average survival to discharge is in the range of 15-20%.<sup>5,6,7,8</sup>

Where cardiac arrest occurs out of hospital and resuscitation is attempted, the average survival rate is lower, usually 5-10%. <sup>9,10,11</sup> As with in-hospital arrest, the probability of success depends on many factors, including the cause of the arrest, how soon after the arrest CPR is started, and the subsequent availability of resuscitation equipment and trained personnel.

However, when considering these data it should be noted that these are average survival rates. People's individual circumstances should be taken into account when considering their chance of survival, which could range from zero to almost 100%, depending on the cause and circumstances of the arrest.

Attempting CPR carries a risk of adverse effects such as rib or sternal fractures, hepatic or splenic rupture. In many cases it may be followed by prolonged treatment in an intensive care unit (ICU), often including artificial ventilation.

In the immediate post-CPR period most people require at least a brief period of observation and treatment in an ICU or a coronary care unit. 12 Of those who need ICU care, most will require a period of artificial ventilation, and some will require renal replacement therapy, and/or circulatory support with inotropic drugs and/or an aortic balloon pump.

It is not uncommon also for difficult decisions about CPR to arise in people for whom there may be some chance of re-starting the heart after cardiac arrest but for whom admission to an ICU for continued artificial organ support would be clinically inappropriate because they would be unlikely to survive (see section 6).

There is also some risk that the person will be left with brain damage and resulting disability, especially if there is delay between cardiorespiratory arrest and the initiation of CPR. CPR attempts are unavoidably physical and potentially traumatic, as a result of which death may occur in a manner that neither the person affected nor people close to them would have wished. Detailed assessment is crucial to determine whether, for each individual, the benefit of attempting CPR outweighs the risks and burdens.

### 2. Advance care planning

When a decision about CPR is discussed, made and recorded, clinicians should try to be clear about the basis for the decision. For example, it may be made with and/ or for:

- 1. a person who is at an advanced stage of dying from an irreversible condition, so CPR is contraindicated
- 2. a person who has advanced illness and deteriorating health such that CPR will not work
- 3. a person for whom CPR is a treatment option with a poor or uncertain outcome
- 4. a person for whom CPR is quite likely to restore them to a quality of life that they would value.

In the first two of these CPR will not be successful and should not be offered or attempted. This should be explained to the patient unless to do so would cause them harm. In the third and fourth, the wishes of the patient are paramount.

In the context of an acute illness or acute exacerbation or relapse of a chronic condition, consideration of an anticipatory decision about CPR should also prompt consideration of what other supportive treatments or higher-level care may or may not be needed by, wanted by or appropriate for each individual patient. There should be early involvement of senior, experienced clinicians in decision-making in such situations.

#### Box 1

For many people receiving care, in hospital or in the community, the likelihood of cardiorespiratory arrest is small and no clinical decision is made in advance of such an event. If cardiorespiratory arrest does occur unexpectedly, CPR will almost always be attempted, in accordance with the advice in this guidance, namely an initial presumption in favour of attempting CPR (see section 8). There is no ethical or legal requirement to initiate discussion about CPR with patients, or with those close to patients who lack capacity, if the risk of cardiorespiratory arrest is considered low.

In some cases there is an identifiable risk of cardiac or respiratory arrest, either because of an underlying incurable condition (such as cancer or advanced heart failure), because of the person's medical history (such as myocardial infarction or stroke), or current clinical condition (such as overwhelming sepsis). If there is such a risk of cardiac or respiratory arrest, it is important to make decisions about CPR in advance whenever possible. There should be a full clinical assessment of the chances of a successful outcome, and also of whether any timely intervention (such as escalation of care to a higher level) may reduce the

likelihood of cardiac or respiratory arrest, and increase any chance of recovery.

Healthcare professionals have an important role in helping people to participate in making appropriate plans for their future care in a sensitive but realistic manner, making clear whether or not attempted CPR could be successful. Helping people to have a better understanding of CPR in their situation, when appropriate, and to clarify their wishes in respect of CPR should be regarded as a marker of good practice in all healthcare settings. For example, for people who have a cardiovascular implanted electronic device (CIED), in particular an implanted cardioverter defibrillator (ICD), discussions about CPR towards the end of life should include discussion of possible deactivation of the shock function of their ICD. As they approach the end of life the benefit from the device attempting to prolong life may be outweighed by the burdens of repeated shocks from the ICD. Detailed guidance on the management of CIEDs in people towards the end of life has been published by the Resuscitation Council (UK), British Cardiovascular Society and National Council for Palliative Care.13

Ensuring that timely discussion takes place about CPR undertaken by healthcare professionals with the necessary training and expertise – and that a decision is made in advance is preferable to making decisions in a crisis situation. In a crisis the patient's ability to contribute to the process may be reduced and discussions and decisions will be more stressful for those close to the patient and the staff involved. Advance care planning allows each individual to choose in advance what interventions, including CPR, they wish to receive in the event of deterioration in their health, whether that is due to progression of a known condition or to an unexpected sudden illness or injury. 14 The concept of treatment escalation planning is being used increasingly, particularly in hospitals, to plan and focus on what interventions a patient will or will not receive. Consideration of such choices as 'treatment options' can be perceived by patients and healthcare professionals as being a more positive approach than a predominant focus on decisions about which treatments to withhold, including DNACPR decisions. 15 For this reason terms such as 'ceilings of care' may be better avoided.

For many people with advanced or multiple medical conditions the optimal time to undertake advance care planning is when they are relatively stable, in their home or usual care environment where planning can be supported by the healthcare professionals who know them well. These may include doctors and nurses based in general practice, in the community, in hospices and in hospitals. Making a decision in advance also ensures that there is time for all the appropriate people to be involved in any decision. It also allows time for reflection and scrutiny of any decision. Advance care planning should be subject to clinical audit.

Unfortunately, it is inevitable that there will be situations in which advance care planning has not taken place – for example when an unconscious or acutely ill person presents as an emergency. When such planning has not occurred and a crisis results in acute or emergency hospital admission, the need to support the patient in reaching a decision, or to make a swift decision in their best interests, is forced upon healthcare professionals. They may not have met the patient before and may have limited information about his or her clinical condition, personal circumstances, views and beliefs. Furthermore the patient may not be well enough to participate fully in a process of shared decision-making. These situations can present particular challenges for healthcare professionals making decisions about CPR.

Nevertheless it is crucial that an anticipatory decision about CPR is considered when a person is at risk of death or cardiorespiratory arrest. In a hospital setting, appropriate triggers to consider or review a decision about CPR include an unplanned or acute admission to hospital, improvement or deterioration in the person's clinical condition during hospital treatment (especially but not exclusively deterioration requiring assesment by an ICU outreach team), or transfer to a different clinical team or care environment (e.g. change of ward). Review of a decision about CPR should involve sensitive discussion with the patient and/or those close to the patient, or documentation of clear reasons why their involvement is not necessary or appropriate. Such reviews should be undertaken by healthcare professionals with the necessary training and experience (see also section 18). Supportive training should be provided for healthcare professionals whose roles include decision-making about CPR and/or review of such decisions.

#### 3. Non-discrimination

Any CPR decision must be tailored to the individual circumstances of the patient. It must not be assumed that the same decision will be appropriate for all people with a particular condition. Decisions must not be made on the basis of assumptions based solely on factors such as the person's age, disability, <sup>16</sup> or on a professional's subjective view of a person's quality of life. Blanket policies that deny CPR or apply CPR to groups of people, for example to all patients in a hospice, nursing home or particular hospital ward, or to people above or below a certain age, are unethical and probably unlawful. Decisions or policies that discriminate in favour of, or against, people with defined disabilities would be unlawful under the Equality Act 2010 (in England, Wales and Scotland) or the Disability Discrimination Act 1995 (in Northern Ireland).

### 4. Human Rights Act

When assessing whether attempting CPR may benefit or be in the best interests of a person who lacks capacity, decision-makers must not be influenced by their own personal views about living with a particular condition or disability. The key issue is not the decision-maker's view of the quality of life following CPR, but an objective assessment of what is in the best interests of the patient. This must take account of all relevant factors, particularly the patient's own views about what would be an acceptable level of recovery, when these can be ascertained (see section 6).

Policies and individual decisions about CPR must comply with the Human Rights Act 1998. This Act incorporates the majority of rights set out in the European Convention on Human Rights into UK law. In order to meet their obligations under the Act, healthcare professionals must be able to show that their decisions are compatible with the human rights set out in the Articles of the Convention. Provisions particularly relevant to decisions about attempting CPR include the right to life (Article 2), the right to be free from inhuman or degrading treatment (Article 3), the right to respect for privacy and family life (Article 8),17 the right to freedom of expression, which includes the right to hold opinions and to receive information (Article 10) and the right to be free from discriminatory practice in respect of these rights (Article 14). The spirit of the Act, which aims to promote human dignity and transparent decision-making, is reflected in this guidance.<sup>18</sup>

In considering decisions about treatment in relation to the Act, the courts have indicated that the degree of patient involvement required by Article 8 depends on the particular circumstances of the case, and notably the nature of the decisions to be taken. An individual has to be involved in the decision-making process, seen as a whole, to a degree sufficient to provide her or him with the requisite protection of their interests.<sup>19</sup>

In 2014 the Court of Appeal concluded that when a decision about CPR is being considered "there should be a presumption in favour of patient involvement and that there need to be convincing reasons not to involve the patient" and went on to say "However, it is inappropriate (and therefore not a requirement of article 8) to involve the patient in the process if the clinician considers that to do so is likely to cause the person to suffer physical or psychological harm". <sup>21</sup>

A subsequent High Court ruling in 2015 noted (also in relation to article 8 of the Act) a presumption in favour of involving those close to an adult who lacks capacity, whenever practicable and appropriate.<sup>22</sup>

### 5. Decisions not to attempt CPR because it will not be successful

Adults with capacity may decide to refuse CPR, with or without giving a reason for their decision (see section 9). Decisions about CPR may be made following consideration of a balance of benefits and burdens (see section 6). In other cases, the decision not to attempt CPR is a clinical decision, if the clinical team has good reason to believe that a person is dying as an inevitable result of advanced, irreversible disease or a catastrophic event and that CPR will not re-start the heart and breathing for a sustained period. If there is no realistic prospect of a successful outcome, CPR should not be offered or attempted.

The person's individual circumstances and the most up-to-date evidence and professional guidance must be considered carefully before any CPR decision is made. The ultimate responsibility for the decision rests with the most senior clinician responsible for the person's care, but there should be:

- discussion of the decision whenever possible with the other members of the healthcare team to ensure their agreement or consensus;
- a presumption in favour of explaining the need for and reasons for the decision to the patient or to those representing a patient without capacity (see section 14).

Where people are known to have an advanced chronic illness, discussion and explanation about the realities of attempting CPR should be considered and, where appropriate, offered in advance of the last few weeks or days of life (see section 2). In the last few days of life, if this discussion has not taken place earlier, making and documenting a decision about CPR becomes increasingly important and urgent, but the patient's ability to engage in detailed discussions is often reduced by their declining health. When a person is in the final stages of an incurable illness and death is expected within a few hours or days, in almost all cases CPR will not be successful. CPR cannot reverse the person's underlying condition and it may prolong or increase suffering. In most cases it will be appropriate for a DNACPR decision to be made. However, 'blanket' policies are inappropriate. All decisions should be based upon the individual person's circumstances and wishes at the time. When it is clear that someone is dying from an advanced, irreversible condition, clinicians must be sensitive to the patient's emotional and physical condition and to fluctuations therein. Conversations about DNACPR decisions are often difficult for clinicians and for patients (and those close to or representing patients), but must not be avoided just because they are difficult or because they may cause some unavoidable distress. In a minority of cases, trying to explain a DNACPR decision to a patient for whom CPR will not work will impose an unnecessary burden by causing such distress that the dying person suffers harm, which may be physical or psychological.<sup>23</sup> The reasons for not explaining a decision in such circumstances must be documented fully.

#### 5.1 DNACPR applies only to CPR

A decision not to attempt CPR applies only to CPR.24 All other appropriate treatment and care for that person should continue. It is important that this is widely understood by healthcare professionals and that it is made clear to patients and those close to them. This is essential as it is a common fear amongst members of the public that a 'DNACPR' decision will lead to withholding of other elements of treatment. Inclusion of decisions relating to CPR as part of an advance care plan or treatment escalation plan may help to emphasise which other treatment options are and are not appropriate for each individual, but quality of care should not be limited by any such plans or decisions. Healthcare professionals should ensure that a DNACPR decision is not allowed to compromise the quality of care for any patient. To avoid confusion, the phrase 'do not attempt cardiopulmonary resuscitation' should be used, rather than 'do not resuscitate' or 'do not attempt resuscitation'.

### 5.2 DNACPR decisions where CPR will not be successful and patients have capacity

In relation to decisions about CPR the courts have stated that there should be a presumption in favour of patient involvement and that there needs to be convincing reasons not to involve the patient.

In a judgment in the Court of Appeal the Master of the Rolls stated:

"In my view, doctors should be wary of being too ready to exclude patients from the process on the grounds that their involvement is likely to distress them. Many patients may find it distressing to discuss the question whether CPR should be withheld from them in the event of a cardio-respiratory arrest. If however the clinician forms the view that the patient will not suffer harm if she is consulted, the fact that she may find the topic distressing is unlikely to make it inappropriate to involve her. I recognise that these are difficult issues which require clinicians to make sensitive decisions sometimes in very stressful circumstances. I would add that the court should be very slow to find that such decisions, if conscientiously taken, violate a patient's rights under article 8 of the Convention."<sup>25</sup>

Whilst there should be a presumption in favour of informing patients of DNACPR decisions (made because CPR will not be successful) some people make it clear that they do not wish to talk about dying or to discuss their end-of-life care, including decisions relating to CPR. When such wishes are expressed they should be respected. It is poor practice to force discussions on patients who have stated clearly that they do not want them. Any such refusal should be documented clearly, together with a plan to ensure that optimal care of the patient is not compromised by that refusal.

In all other circumstances, when a clinical decision is made that CPR should not be attempted because it will not be successful, careful consideration must be given to informing the patient. People should be helped to understand the severity of their condition, to agree their goals of care, and in most cases people must be informed of a DNACPR decision. However, for some people such information may be so distressing as to cause the person physical or psychological harm, and whether they should be informed explicitly of a clinical decision not to attempt CPR will depend on their individual circumstances.

These decisions become even more challenging in the context of a severe, acute illness (or acute deterioration in a chronic condition), when the person affected has not considered or recorded their wishes regarding endof-life care. Whilst the presumption in favour of patient involvement remains, there will be circumstances when giving information and explanations about CPR decisions at an early stage to a person who is seriously ill may cause harm. However, failure to make a timely DNACPR decision when CPR will not be successful will result in people receiving inappropriate CPR that they would not have wanted. Faced with such a situation, clinicians should make the DNACPR decision that is needed and record fully their reasons for not explaining it to the patient at that time, but also ensure that there is active, repeated review of the decision and of the patient's ability to accept explanation of it without harm, so that the patient is informed at the earliest possible opportunity.

In any situation, a clinician who makes a conscientious decision not to inform a patient of a DNACPR decision, as they believe that informing the patient is likely to cause them harm, should document clearly their reasons for reaching this decision.

Other patients will indicate that they want detailed information about their care and want to be fully involved in planning for the end of their life. They may also want an opportunity to receive a second opinion should there be any disagreement (see section 14). Therefore a sensitive and skilled assessment should be made of how much information the individual person wants to know. The

decision must be the one that is right for the patient, and information should never be withheld because conveying it is difficult or uncomfortable for the healthcare team. In considering this, clinicians should take account of the fact that people are legally entitled to see and have a copy of their health records, 26 or may be discharged home (e.g. from hospital or a hospice) with a CPR decision form. It is preferable for them to be informed of the existence of a DNACPR decision, and have it explained to them, rather than leaving them to discover it by chance, which may cause distress, dissatisfaction and loss of trust. Where a patient has capacity, their agreement should be obtained before discussing their condition and any decision about CPR with other people, including family members. If the patient asks for their agreement to sharing information to be ongoing this should be respected and documented (see section 12).

### 5.3 DNACPR decisions where CPR will not be successful and patients lack capacity

If a person lacks capacity and has appointed a welfare attorney whose authority extends to making decisions of this nature on their behalf, or if a court has appointed a deputy or guardian with similar authority to act on the individual's behalf, this attorney, deputy or guardian must be informed of the decision and the reason for it (see section 10). If the welfare attorney, deputy or guardian does not accept the decision, a second opinion should be offered, whenever possible (see section 14).

Similarly, when a person lacks capacity and a decision is made that CPR will not be attempted because it will not be successful, those close to that person must be informed of this decision and of the reasons for it, unless this is contrary to confidentiality restrictions expressed by the patient when they had capacity. Sensitive and careful explanation is needed to help people to understand that the intention is to spare the patient traumatic and undignified treatment that will be of no benefit, as they are dying, not to withhold life-saving treatment, and not to withhold any other care or treatment that they need.

Capacity legislation differs among the four nations of the UK. For further detail see section 10.

Ensuring that decisions are agreed whenever possible by a multi-disciplinary team may be helpful to all concerned. In some circumstances this may avoid the need for a second opinion.

When a DNACPR decision is needed in the setting of an acute, severe illness with no realistic prospect of recovery it is important that the decision is not delayed (and the quality of care of the patient compromised thereby) if the patient's family members or other carers are not contactable immediately to have the decision explained to them. A timely decision must be made in the patient's best interests in order

to provide them with high-quality care, and that decision and the reasons for making it must be documented fully. All reasonable effort must be made to contact those close to the patient to explain the decision, preferably in person, as soon as is practicable and appropriate. It is important to recognise the need to establish and agree goals of care with those close to the patient before they can be expected to understand a DNACPR decision in context. Achieving a shared understanding of the patient's clinical condition and goals of care should be the aim of the conversation rather than simply to inform of a DNACPR decision. This is a complex conversation and it will rarely be appropriate to have this by telephone. However, there may be some well-considered situations where this is clearly the only practicable and appropriate way to achieve such a shared understanding. Clinicians may find themselves in a situation in which they take a conscientious decision that it is not practicable or not appropriate to inform those close to the patient immediately or for the conversation to take place in person. For example, they may believe that contacting and informing them at a particular time will cause them to suffer harm.

Clinicians may wish to consider the following factors when considering when and how it is practicable and appropriate to contact those close to a patient:

- Previously expressed views on how and when those close
  to the patient would like to be consulted on decisions
  about the patient's treatment. Where possible, these
  views should be documented in the health and care
  record so that they are readily available for anyone
  providing care for the patient for example, out-of-hours
  professionals who may have had no prior contact with
  those close the patient.
- Evidence of any physical and/or psychological infirmity
   of those close to the patient, which may indicate that
   they are at potential risk of physical or psychological
   harm if they are informed of a DNACPR decision at a
   particular time or in a particular way. To mitigate this risk
   of harm, clinicians should seek to inform those close to a
   patient in an optimum environment, taking into account
   timing, method of communication and support networks
   available to people close to the patient.
- Evidence that the patient's goals of care and end-of-life wishes have already been established and discussed with those close to the patient, and that those close to the patient have understood that these are consistent with a DNACPR decision. For example, those close to the patient have agreed that the main goal of treatment should be on maintaining comfort rather than prolonging life. Nevertheless, it is crucial that health professionals do not assume that members of the public will recognise the relevance of a DNACPR decision to such a goal of treatment, or that they will understand why a

DNACPR decision is needed to support delivery of best end-of-life care.

#### Clinicians should:

- record fully their reasons for not explaining a DNACPR decision to those close to the patient at that time, documenting clearly why to do so would not be practicable or appropriate
- ensure that a plan for on-going active review of the decision is recorded and implemented
- ensure that a plan for informing those close to the patient of the decision at the earliest practicable and appropriate opportunity is recorded and implemented
- be conscious that simply because it may be inconvenient or undesirable to inform those close to the patient of a decision at a particular time does not, in itself, meet the threshold for it being not practicable and appropriate.<sup>27</sup>

Failure to document reasons in this way may leave clinicians at risk of legal challenge.

### 5.4 Requests for CPR in situations where it will not be successful

Patients have no legal right to treatment that is clinically inappropriate. Sometimes patients or those close to them will try to demand CPR in a situation where it is clinically inappropriate. If the healthcare team has good reason to believe that CPR will not re-start the heart and breathing, this should be explained in a sensitive but unambiguous way. These decisions, and the subsequent discussions informing the patient of the healthcare team's decision, can be difficult. They should be undertaken by clinicians with the relevant training and expertise, both in assessing the likely outcome and appropriateness of CPR, and with the relevant communication skills. If the patient does not accept the decision a second opinion should be offered, whenever possible. Similarly, if those close to the patient do not accept a DNACPR decision in these circumstances, despite careful explanation, a second opinion should be offered (see section 14 on responsibility for decision-making and second opinions). The courts have confirmed that there is no legal obligation to offer to arrange a second opinion in cases where the patient is being advised and treated by a multidisciplinary team all of whom take the view that a DNACPR decision is appropriate.28

### 5.5 Communicating DNACPR decisions where CPR will not be successful

Communicating DNACPR decisions can be particularly challenging for healthcare professionals. However, failure to explain clearly to patients or those close to them why decisions about CPR are needed, that a DNACPR decision has been made, and the basis for it, can lead to misunderstanding, potentially avoidable distress and dissatisfaction, and in some instances complaint or

litigation. As with any other aspect of care, healthcare professionals must be able to justify their decisions.

Sensitive communication about CPR decisions should be undertaken by professionals with training and expertise in having those discussions. Training should be undertaken throughout healthcare professionals' careers (see section 18 on training). Whilst the most senior healthcare professional caring for the patient carries the ultimate responsibility for a decision about CPR, there may be situations in which another member of the healthcare team is best placed to discuss and explain it to the patient or those close to the patient.

In most cases it is helpful to support full verbal discussion of such decisions with printed information (see section 13).

Healthcare professionals discussing and communicating CPR decisions to patients, and those close to them, should:

- offer as much information as is wanted (with due regard for the patient's wishes concerning confidentiality)
- be open and honest
- use clear, unambiguous language
- use a combination of verbal discussion and information in printed or other formats
- provide information in formats which people can understand; this may include the need for an interpreter or easy-to-read formats
- provide information that is accurate and consistent
- check understanding
- where possible, have conversations about decisions in an appropriate environment and allow adequate time for discussion and reflection.

See also section 15 on recording decisions.

Box 2

### 6. Decisions about CPR that are based on a balance of benefits and burdens

If CPR may be successful in re-starting a person's heart and breathing for a sustained period, the potential benefits of prolonging life must be balanced against the potential harms and burdens of CPR. This is not solely a clinical decision. For a patient with capacity there should be open dialogue and shared decision-making between the patient and professionals, unless the patient declines any such discussion. For a patient who lacks capacity the requirements for an assessment and decision based on their best interests (in Scotland, their benefit) must be followed (see section 10).

People should be informed sensitively about what CPR involves and its possible risks and adverse effects, as well as its likely chance of success in their specific circumstance, to try to help them to make informed decisions about whether or not they would want it. In addition to the possible clinical effects of CPR, the information needed may include, for example, a hospice patient being informed that there is a risk that they may be transferred to an acute hospital setting for post-resuscitation care for which the hospice does not have facilities. Many people (including patients, those close to them and even some healthcare professionals) have unrealistic expectations about the likely success and potential benefits of CPR and members of the public often lack detailed understanding of what is involved. The picture gained from the media (television drama for example) seldom reflects a realistic view of the success rate, or the physical nature of CPR (see section 1). News reports have tended to describe CPR as 'life-saving treatment' without reference to those for whom it will offer no benefit or for whom it may be more likely to cause burden than benefit. While healthcare professionals, understandably, are reluctant to alarm people or deter them from treatment which may be life-prolonging, it is important that everybody contributing to decisions about CPR is aware of what is involved and of the factors that may affect the outcome. Some patients or those close to them may struggle to understand why a decision about CPR is relevant, if the person is not known to have a specific problem with their heart or breathing. Careful explanation will be needed to help them to understand that:

- cardiorespiratory arrest is part of the final stage of dying
- CPR is unlikely to be successful when someone is dying from an advanced and irreversible or incurable illness
- healthcare professionals may start CPR inappropriately when someone dies unless a DNACPR decision has been made and recorded.

Prolonging life is not always beneficial. The courts have confirmed that it is lawful to refrain from an attempt at CPR on the basis that it would not be in a person's best interests.<sup>29,30</sup>

In assessing the potential benefits of attempting to prolong life, it is important to consider whether cardiorespiratory arrest is likely to recur and whether the person is likely to experience unmanageable or long-term pain or other distressing adverse effects. Some patients may, despite potentially distressing adverse effects, have specific reasons for wanting to try to delay death, even if this is only for a short period of time. If such a wish is expressed, accurate information must be provided about the realistic likelihood, length and quality of survival that might be expected, and about the potential harms and burdens of attempted CPR. The patient should be invited to discuss the risks and benefits of CPR in order to reach an agreed decision on whether or not it should be attempted. Nevertheless, a clinician cannot be forced to perform any intervention that she or he considers to be harmful or against a person's interests.

Balancing benefits against harms and burdens in these cases also involves balancing rights under the Human Rights Act 1998. The Act guarantees protection for life (Article 2) but also declares that "no one shall be subjected to torture or to inhuman or degrading treatment or punishment" (Article 3). This terminology is intended to apply to situations in which people are deliberately ill-treated or have severe indignities inflicted upon them. However, some people do not wish to be kept alive in a state of total dependency or permanent lack of awareness, or to have an undignified death. If people express such views, healthcare professionals should take these into account when decisions about CPR are being considered. They should not attempt to prolong life if it is clear that the person would not want this or would consider the likely outcome unacceptable. The duty to protect life must be balanced with the obligation not to subject the person to treatment that they would regard as inhuman or degrading.

A decision that CPR will not be attempted, because the risks outweigh the benefits, should be made only after careful consideration of all factors relevant to the patient's current situation, and after discussion with the patient (unless they refuse such discussion) or with those close to patients who lack capacity. These factors include:

- the likelihood of re-starting the person's heart and/or breathing for a sustained period
- the level of recovery that can be expected realistically after successful CPR
- the person's known or ascertainable wishes, including information about previously expressed views, feelings, beliefs and values of those who lack capacity
- the person's human rights, including the right to life, the right to be free from degrading treatment (which may include the right to a dignified death) and the right to respect for a private and family life
- the likelihood of the person experiencing continuing pain or suffering that they would find intolerable or unacceptable
- the level of awareness the person has of their existence and surroundings.

#### Box 3

The fact that a decision has been made to attempt CPR in the event of cardiorespiratory arrest does not mean that all other intensive treatments and procedures will also be appropriate. For example, prolonged support for multiorgan failure (e.g. artificial ventilation, renal replacement therapy, and circulatory support with inotropic drugs and/or an intra-aortic balloon pump) in an ICU may be clinically inappropriate if the patient is unlikely to survive these other treatments, even though the heart has been re-started. Conversely some people may have a DNACPR decision in place but it may still be clinically appropriate for them to be admitted to an ICU for other treatment – for example, for renal replacement therapy.

After resuscitation from cardiac arrest most people will require at least a brief period of monitoring, observation and treatment in a cardiac care unit or ICU. When discussing the benefits and risks of CPR with people, it is important to ensure that this is understood. For some people it will be important to take into account the possibly reduced likelihood of benefit from CPR in those for whom organ support in an ICU would not be clinically appropriate and, through sensitive discussion, to help people to understand this. However, ineligibility for multi-organ ICU support is not in itself justification for an automatic DNACPR decision.

#### 6.1 'Restricted' CPR attempts

Another difficult subject is the question of whether it is appropriate to make a decision to restrict the type or extent of CPR that is to be applied in specific circumstances. Some healthcare professionals advocate that people should be considered either 'for CPR' or 'not for CPR' and that there should be no 'half-measures'. Clearly, if CPR is to be attempted, it should be performed competently. It is inappropriate to initiate resuscitation and then not try hard to achieve a successful outcome.

All other decisions should, however, be made on a balance of risk and benefit. For example, a patient receiving ventilatory and other organ support on an ICU might be considered for immediate defibrillation of a shockable cardiac arrhythmia which is causing cardiac arrest. This is likely to restore the patient to the situation that was present immediately before the arrest, and there may be treatable factors that predisposed the patient to the arrhythmia. CPR might not be considered appropriate in the same patient if they were to suffer cardiac arrest in asystole or with pulseless electrical activity, with no reversible cause and therefore with a very low probability of a successful outcome.

On occasions, in other clinical settings, some clinicians may advocate restriction of CPR to treatment of shockable rhythms only. This can be considered safely only in an environment where there is continuous ECG rhythm monitoring by professionals competent in the immediate, correct recognition of cardiac rhythm. An advance plan to limit attempted resuscitation to defibrillation alone is not recommended. If a shockable rhythm (i.e. ventricular fibrillation or ventricular tachycardia) is not terminated by the first shock from a defibrillator, delivery of effective chest compressions increases the likelihood of successful termination of the arrhythmia (and therefore of recovery of the patient) by a second or subsequent shock.

If consideration is given to making a plan to restrict the nature or extent of CPR, this must be thought through clearly on the basis of the balance of harms, burdens and benefits to the individual patient and should be discussed with the patient (or those close to people who lack capacity). If such a decision is made with or for an individual, the reasons justifying limitation of CPR must be documented fully in the person's health record, and detailed instructions on how the decision is to be implemented must be recorded by the healthcare professional making the decision. The decision and associated instructions should be communicated effectively to all members of the healthcare team caring for the patient.

Advance decisions about the duration of CPR to be applied in the event of a future cardiorespiratory arrest are inappropriate. The duration of any resuscitation attempt

should be decided by those attempting resuscitation, based on the clinical circumstances of the arrest, the progress of the resuscitation attempt and the perceived balance of burdens, risk and benefit from continuing CPR.

### 6.2 Requests for CPR where the harms and burdens may outweigh the benefits

Some patients ask for CPR to be attempted, even if the clinical evidence suggests that the harms and burdens are likely to outweigh the possible benefit. Although the healthcare team may doubt whether the risks associated with CPR are justified by a very small chance of success, the individual whose life is at stake may be willing to accept that chance. Realistic information must be provided sensitively to people about the nature of CPR, the chance of success in their specific circumstances and the likely risks, including the risk of long-term neurological damage, but if patients still ask that no DNACPR decision be made, this should usually be respected. If they subsequently suffer cardiac or respiratory arrest, further clinical decisions must be made in accordance with the advice in this guidance, taking account of both the clinical situation at the time and the patient's wishes.

These difficult situations are a potential source of confusion. Doctors cannot be required to give treatment that is contrary to their clinical judgement, but should be willing to consider and discuss people's wishes to receive treatment, even if it offers only a very small chance of success or benefit. Where attempted CPR has a reasonable chance of successfully re-starting the heart and breathing for a sustained period, and a person has decided that the quality of life that can reasonably be expected is acceptable to them, their wish for CPR should be respected. In the unusual circumstance in which the doctor responsible for a patient's care feels unable to agree to their expressed wishes for attempted CPR, or where there is lack of agreement within the healthcare team, a second opinion should be sought (see section 14). Transfer of the patient's care to another doctor or team can be considered if there is still a lack of agreement and it is feasible.

### **6.3 Communication and discussion with patients with capacity**

When a person with capacity is at foreseeable risk of cardiac or respiratory arrest, they should be offered information about CPR, about the local resuscitation policy and services, and about their role in decision-making in relation to CPR. In order to determine whether the benefits of CPR would be likely to outweigh the harms and burdens, or whether the level of recovery expected would be acceptable to the patient, there should be sensitive exploration of the patient's wishes, feelings, beliefs and values (see box 2). People with capacity should be given opportunities to talk about CPR, but information and discussion should not be forced on unwilling patients. If people indicate that they do not wish to discuss CPR, this should be respected and

documented. If a best-interests decision about CPR is made by the healthcare team because the patient declined discussion about CPR or asked the healthcare team to make a decision for them, this must be documented in the health record, together with the basis for the decision. As with any other aspect of care, healthcare professionals must be able to justify their decisions.

### 6.4 Communication and discussion with those close to patients who lack capacity

If a person lacks capacity, any previously expressed wishes should be considered when making a CPR decision, bearing in mind that in some cases those wishes may relate to circumstances that differ substantially from the present situation, or from the circumstances of a future cardiorespiratory arrest (see section 10). Whether the benefit would outweigh the harms and burdens for a particular patient must be the subject of discussion and agreement between the healthcare team and whenever possible those close to or representing the patient. Relevant information should be shared with those close to patients unless, when they were previously competent to do so, a patient has expressed a wish that information be withheld.

Consulting with those close to patients in these circumstances is not only good practice<sup>31</sup> but is also a requirement of the Human Rights Act (Articles 8 – right to private and family life and 10 – right to impart and receive information), the Mental Capacity Act 2005 (England and Wales), and the Adults with Incapacity (Scotland) Act 2000 (see section 10).

The NHS Constitution for England also notes that people have the right to be involved in discussions and decisions about their health and care, including their end-of-life care, and to be given information to enable them to do this. Where appropriate this right includes their family and carers.<sup>32</sup>

Clinicians should ensure that those close to the patient, who have not been given specific legal authority to make decisions for the patient, understand that their role is to help inform the decision-making process, rather than being the final decision-makers. Great care must be taken when people other than the patient make or guide decisions that involve an element of quality-of-life assessment, because there is a risk that healthcare professionals or those close to the patient may see things from their own perspective and allow their own views and wishes to influence their decision, rather than those of the patient. These considerations should always be undertaken from the patient's perspective. An important factor is whether the patient (if they had capacity) would regard the level of possible recovery acceptable, taking into account the invasiveness of CPR and its likelihood of success in the

individual circumstances under consideration, not whether it would be acceptable to the healthcare team or to those close to the patient, nor what they would want if they were in the patient's position.

### 7. Circumstances when a CPR decision may not be followed

There are circumstances in which a CPR decision has been documented in advance, but when the patient suffers cardiorespiratory arrest the attending healthcare professionals assess the situation and make a decision to act contrary to the previously documented decision. Examples of such situations are outlined below.

#### 7.1 Contemporaneous clinical assessment

Unless there is a valid and applicable advance decision to refuse treatment (ADRT), specifically refusing CPR, a CPR decision form is not binding. The form should be regarded as an advance clinical assessment and decision, recorded to guide immediate clinical decision-making in the event of a patient's death or cardiorespiratory arrest. The final decision regarding the application or not of the CPR decision in an emergency rests with the healthcare professionals responsible for managing the patient's immediate situation. These healthcare professionals may, on attending an arrest, make a clinical assessment resulting in a different decision from the one on the CPR decision form. As with any clinical decisions, healthcare professionals must be able to justify their decision. In particular, clinicians should be cautious of overriding a DNACPR decision where the CPR decision form records that the patient has expressed a clear wish not to receive attempted CPR.

#### 7.2 Not the envisaged circumstances

Occasionally, some people for whom a DNACPR decision has been made may develop cardiac or respiratory arrest from a readily reversible cause such as choking, a displaced or blocked tracheal tube, or blocked tracheostomy tube. In such situations CPR would be appropriate, while the reversible cause is treated, unless the person has made a valid refusal of the intervention in these circumstances. To avoid misunderstandings it may be helpful, whenever possible, to make clear to patients and those close to patients that DNACPR decisions usually apply only in the context of an expected death or a sudden cardiorespiratory arrest and not to an unforeseen event such as a blocked airway.

#### 7.3 Temporary suspension

In addition to readily reversible causes, it may be appropriate to suspend a decision not to attempt CPR temporarily during some procedures, if the procedure itself could precipitate a cardiorespiratory arrest, especially if there is a high probability that prompt treatment

of the arrest may be effective. For example, cardiac catheterisation, pacemaker insertion, or surgical operations may trigger cardiorespiratory arrest occasionally.<sup>33</sup> General or regional anaesthesia may cause cardiovascular or respiratory instability that requires supportive treatment, which may include CPR. Many routine interventions used during anaesthesia (for example tracheal intubation, mechanical ventilation or injection of vasoactive drugs) may also be regarded as resuscitative measures.

Under these circumstances, where a cardiorespiratory arrest and its cause can be treated promptly, survival rates are much higher than those following many other causes of in-hospital cardiac arrest. DNACPR decisions should be reviewed in advance of the procedure. This should be discussed with the patient, or their representative if they lack capacity, as part of the process of seeking informed consent for the procedure. Some patients may wish a DNACPR decision to remain valid despite the risk of a cardiorespiratory arrest from a reversible cause; others will request that the DNACPR decision is suspended temporarily. The time at which the DNACPR decision will be reinstated should also be discussed, agreed in advance and documented.

If a patient wants a DNACPR decision to remain valid during a procedure or treatment that carries some risk of cardiorespiratory arrest this may increase the mortality risk of the procedure or treatment. As an extreme example, some cardiac surgical procedures require induction of cardiac arrest as a necessary part of the procedure, so treatment could not be completed successfully without reversal of that arrest by defibrillation. If a clinician believes that a procedure or treatment would not be successful or would be unacceptably hazardous with the DNACPR decision still in place, it would be reasonable not to proceed. The Association of Anaesthetists of Great Britain and Ireland has published specific guidance on management of DNACPR decisions in the perioperative period.<sup>34</sup> In the event of disagreement, the patient should be offered a second opinion (see also section 17 on reviewing decisions).

### 8. Initial presumption in favour of CPR when there is no recorded CPR decision

If no explicit decision has been made in advance about CPR and the express wishes of a person are unknown and cannot be ascertained, there should be an initial presumption that healthcare professionals will make all reasonable efforts to resuscitate the person in the event of cardiac or respiratory arrest. In such emergencies there will rarely be time to make a comprehensive assessment of the person's condition and the likely outcome of CPR. In these circumstances initiating CPR will usually be appropriate,

whilst all possible efforts are made to obtain more information to guide further decision-making. Healthcare provider organisations and healthcare professionals should support anyone initiating and delivering CPR in such circumstances.

There will be some situations in which CPR is started on this basis, but during the resuscitation attempt further information becomes available that makes CPR inappropriate. That information may include a fully documented DNACPR decision, a valid and applicable advance decision to refuse treatment (ADRT) (see section 9), or clinical information indicating that CPR will not be successful. In such circumstances, continuing attempted resuscitation would be inappropriate.

There will be some people for whom attempting CPR is clearly inappropriate; for example, a person in the advanced stages of a terminal illness where death is imminent and unavoidable and CPR would not be successful, but for whom no formal CPR decision has been made and recorded. Also, there will be cases where healthcare professionals discover patients with features of irreversible death – for example, rigor mortis. In such circumstances, any healthcare professional who makes a carefully considered decision not to start CPR should be supported by their senior colleagues, employers and professional bodies.

### 9. Refusals of CPR by adults with capacity

Clearly, people will lack capacity at the time of suffering cardiac or respiratory arrest, but anticipation of a possible arrest may enable them to decide in advance whether or not they want CPR to be attempted (see section 2).

It is well established in law and ethics that adults with capacity have the right to refuse any medical treatment, even if that refusal results in their death. Where healthcare teams believe that CPR may be successful in re-starting a person's heart and breathing for a sustained period, discussion should take place with that person to determine their views and wishes regarding CPR. If people decide that they do not wish to have CPR attempted, this should be documented clearly in their health and care records (whether hospital, GP or other establishment's records) and steps should be taken to ensure that this is communicated to those who need to know (see section 16). People are not obliged to justify their decisions about their future treatment, but healthcare professionals usually wish to discuss the implications of a refusal of treatment with people in order to ensure that the decision is based on accurate information and not on any misunderstanding. However, they must take care not to pressure people into accepting treatment that they do not want. Some

people may be content for their refusal of CPR simply to be documented in their health record but they should be informed that if they want the refusal to be binding, in England and Wales they should make a formal ADRT, following the criteria stipulated in the Mental Capacity Act 2005 (England and Wales).

#### 9.1 Advance decisions refusing CPR

CPR must not be attempted if it is contrary to a valid and applicable ADRT (in England and Wales) made when the person had capacity (see below for criteria for validity). This is one type of advance directive (sometimes referred to as a 'living will'), a document in which a patient records instructions regarding their wishes for future care and treatment

In **England and Wales** advance decisions are covered by the Mental Capacity Act 2005. The Act confirms that an ADRT refusing CPR will be valid, and therefore legally binding on the healthcare team, if:

- the person was 18 years old or over and had capacity when the decision was made
- the decision is in writing, signed and witnessed
- it includes a statement that the advance decision is to apply even if the person's life is at risk
- the advance decision has not been withdrawn
- the person has not, since the advance decision was made, appointed a welfare attorney to make decisions about CPR on their behalf
- the person has not done anything clearly inconsistent with its terms
- the circumstances that have arisen match those envisaged in the advance decision.

If an ADRT does not meet these criteria but appears to set out a clear indication of the person's wishes, it will not be legally binding but should be taken into consideration in determining the person's best interests. A number of examples of ADRTs can be found in the public domain.<sup>35</sup>

Some people have tried to maximise the likelihood that their wishes are respected by having a tattoo, usually on their chest, with the words 'Do not resuscitate' or similar. On its own it does not constitute a legally binding ADRT but should be taken into consideration when assessing a person's previously expressed views and wishes, in order to make a decision in their best interests. Where a person has taken such a measure and where this is regarded as a fully informed decision by a person with capacity, that person should be encouraged to make a formal, written ADRT in addition.

In **Scotland and Northern Ireland** ADRTs are not covered by statute but it is likely that they are binding under common law. Although no cases have been taken to court in Scotland or Northern Ireland, it is likely that the principles that

emerged from consideration of cases by the English courts (before the Mental Capacity Act) would also guide decision-making in these jurisdictions. Should case law change in this area, this guidance will be revised to reflect any changes.

An advance refusal of CPR is likely to be legally binding in Scotland and Northern Ireland if:

- the person was an adult at the time the decision was made (16 years old in Scotland and 18 in Northern Ireland)
- the person had capacity when the decision was made
- the circumstances that have arisen are those that were envisaged by the person
- the person was not subjected to undue influence in making the decision.

If an ADRT does not meet these criteria but appears to set out a clear indication of the person's wishes, it will not be legally binding but should be taken into consideration in determining the person's best interests.

#### 9.2 Assessing validity and applicability

Although an ADRT is not relevant until a person has lost capacity and may not come to light until a person has lost capacity, there should be a presumption that the person had capacity when an advance decision was made, unless there are grounds to suspect otherwise. The onus is on patients to ensure that healthcare teams will be made aware of the existence and content of any ADRT. Ensuring that their family and others close to them are fully aware of the existence and location of the ADRT document will help to maximise the likelihood that their instructions are followed.

Healthcare professionals must decide whether the ADRT is applicable to the circumstances that have arisen. Particular care will be needed where an ADRT has not been reviewed or updated for a long time and attention should be given to any relevant clinical developments or changes in the person's personal circumstances since the decision was made. For example, some people may have taken actions or made other important decisions that indicate that they had changed their mind.

Where there is genuine doubt about the validity and applicability of an ADRT (and when time permits) further enquiries should be made and, if necessary, an application made to the Court of Protection (in England and Wales), the Sheriff Court (in Scotland) or the High Court (in Northern Ireland) for a judgment. In an emergency, where there is no time to investigate further, the presumption should be in favour of CPR if this has a realistic chance of prolonging life. If it is agreed that an ADRT is invalid or not applicable, the reasons should be documented.

### 10. Adults who lack capacity

This section explains who should be consulted when adults lack capacity and explains the main provisions of the Mental Capacity Act 2005 (England and Wales) and the Adults with Incapacity (Scotland) Act 2000 concerning proxy decision-makers.

Decision-making capacity refers to the ability that individuals possess to make decisions or to take actions that influence their life, from simple decisions about what to have for breakfast, to decisions about serious medical treatment, for example CPR. Adults should be assumed to have capacity unless there is clear evidence to the contrary. A person is regarded as legally unable to make a decision for themselves if they are unable to do any of the following, even with support:

- understand the information relevant to the decision
- retain that information
- use or weigh that information as part of the process of making the decision, or
- communicate their decision (whether by talking, using sign language, visual aids or by other means).

More detailed guidance on mental capacity legislation, including when to make formal capacity assessments can be found on the BMA's website at <a href="https://www.bma.org.uk/ethics">www.bma.org.uk/ethics</a>

#### 10.1 Adults who lack capacity where:

- (i) there is no welfare attorney or other legal surrogate and
- (ii) they have not made a valid and applicable advance decision refusing CPR but do have family and/or friends

Where a patient has not appointed a welfare attorney, had a welfare guardian or deputy appointed or made an advance decision, the treatment decision rests with the most senior clinician responsible for the patient's care. The decision as to whether CPR is appropriate must be made on the basis of the patient's best interests (or, in Scotland that it will be of benefit to the patient). Those close to the patient must be consulted about CPR decisions that are made on a balance of benefits and risks, in particular to determine any previously expressed wishes and what level or chance of recovery or risk the patient would have been likely to consider acceptable. However, if CPR would not be successful, those close to the patient should be offered explanation of why decisions about CPR are needed, and should be informed of the resulting DNACPR decision and of the reasons for making it in the patient's specific circumstances. As emphasised elsewhere, these conversations should take place in the context of established and agreed goals of care for the patient.

In reaching a decision:

- In England and Wales the Mental Capacity Act requires
  that best-interests decisions must include seeking the
  views of anyone named by the patient as someone to be
  consulted, and anyone engaged in caring for the person
  or interested in the patient's welfare. Under the Act, all
  healthcare professionals must act in the best interests of
  a patient who lacks capacity.
- In Scotland the Adults with Incapacity (Scotland) Act requires doctors to take account, so far as is reasonable and practicable, the views of patients' nearest relatives, their primary carers and the named person (under the Mental Health Care and Treatment Act 2003). If a senior clinician believes that CPR should be attempted, any person claiming an interest in the patient's welfare may appeal against that decision to the Sheriff. A DNACPR decision could also be challenged in the Court of Session.
- In Northern Ireland, the statutory provision for decision-making for people who lack capacity has not been implemented yet; it is nonetheless good practice to discuss decision-making with those close to the patient in order to determine what would be in the best interests of the patient.

In these circumstances, it should be made clear to those close to the patient that their role is not to take decisions on behalf of the patient, but to help the healthcare team to make an appropriate decision in the patient's best interests. Relatives and others close to the patient should be assured that their views on what the patient would want will be taken into account in decision-making but that they cannot insist on a treatment or on withholding or withdrawal of a treatment.

As described in sections 5.3 and 6.4, it is important that a decision about CPR is not delayed inappropriately (and the quality of care for the patient compromised thereby) if it is not practical and appropriate to contact the patient's family members, or other carers, immediately to discuss a best-interests decision or to have a DNACPR decision explained to them where CPR would not be successful. In that situation the senior healthcare professional responsible for the patient's care should:

- record fully their reasons for not explaining the decision to those close to the patient at that time
- ensure that there is on-going active review of the decision
- ensure that those close to the patient are informed at the earliest practicable and appropriate opportunity.

The fact that it may be inconvenient or undesirable to inform those close to the patient of a decision at a particular time does not, in itself, meet the threshold for it being not practicable or appropriate to inform them (see section 5.3).<sup>36</sup>

### 10.2 People with a welfare attorney or courtappointed deputy or guardian

If a patient lacks capacity and has a personal welfare attorney (also described as an attorney for health and welfare) or a deputy (in England and Wales), or a welfare attorney or guardian (in Scotland), it will be necessary to discuss matters relating to CPR with them. The nature of the discussion will depend upon the basis on which the person is acting, and the position will also be different depending upon the country in which the decisions are being taken. The following sets out a brief summary of the position in each of the four nations.

In **England and Wales** the Mental Capacity Act allows a person over 18 years of age who has capacity to give Lasting Power of Attorney (LPA), appointing a personal welfare attorney to make health and welfare decisions on their behalf once their capacity to make such decisions themselves is lost. Before relying on the authority of this person, the healthcare team must be satisfied that:

- the patient lacks capacity to make the decision for himself or herself
- a statement has been included in their LPA document, specifically authorising the welfare attorney to make decisions about life-sustaining treatment
- the LPA has been registered with the Office of the Public Guardian (their LPA document will have been marked with an official stamp)

If a patient has a property and affairs attorney (or a person with enduring power of attorney), it may well be that they should be consulted as a person close to the patient, but they do not have the same powers as a personal welfare attorney in relation to decisions about medical treatment. The Court of Protection may appoint a welfare deputy with similar powers to a welfare attorney, although a deputy does not have the power to refuse life-sustaining treatment.

The aim should be, whenever practicable and appropriate, to explain, discuss and agree the intended plan of treatment for the patient, including whether or not to attempt CPR, with the personal welfare attorney or deputy. All reasonable steps should be taken to contact them in order to do that. If the attorney or deputy is not contactable or not available for consultation and an immediate decision is needed in order to ensure best possible treatment and avoid harm, clinicians have a duty of care to make and record the decision that they believe to be in the patient's best interests, based on all available information, and then to consult the attorney or deputy at the earliest practicable time.

Neither personal welfare attorneys nor deputies have the power to demand treatment that is clinically inappropriate.

Where CPR may be able to re-start the heart and/or breathing for a sustained period and a decision on whether or not to attempt CPR is based on a balance of benefits and risks, the attorney or deputy must be consulted, unless an immediate decision is needed and they are not contactable or available for consultation (see above).

It is important to understand that a personal welfare attorney is not empowered to make decisions on behalf of a patient regarding whether or not CPR will be attempted, unless their power of attorney document states specifically that the personal welfare attorney has the power to consent to or refuse life-sustaining treatment (which would include CPR). It is likely (although this has not been tested by the courts) that in such a case the attorney can make an advance decision that CPR should not be attempted. Such a decision should be recorded on the CPR decision form or equivalent. If the welfare attorney makes that decision, it is a binding decision that clinicians must respect, unless:

- the circumstances of a cardiorespiratory arrest are not those envisaged when the advance decision about CPR was discussed with and made by the welfare attorney, or
- the clinician has good reason to believe that the decision made by the welfare attorney was not made on the basis of the patient's best interests.

A deputy does not have such a power, nor does any other person close to the patient.

Where there is disagreement between the healthcare team and an appointed health and welfare attorney or courtappointed deputy about whether CPR should be attempted in the event of cardiorespiratory arrest, and this cannot be resolved through discussion and a second clinical opinion, the Court of Protection may be asked to make a declaration. More information about welfare attorneys, deputies and the Mental Capacity Act can be found in the Mental Capacity Act code of practice<sup>37</sup> (see page 23 for decision-making and legal representatives flow chart).

In **Scotland**, the Adults with Incapacity (Scotland) Act allows people aged 16 years or older who have capacity to appoint a welfare attorney to make decisions about medical treatment once capacity is lost. A Sheriff may, on application, appoint a welfare guardian with similar powers. Before relying on the authority of a welfare attorney or guardian, the healthcare team must be satisfied that:

- the person lacks capacity to make the decision for himself or herself (the terms of a power of attorney may state how incapacity is to be determined)
- the welfare attorney or guardian has the specific power
  to consent to treatment. (The Public Guardian holds
  registers of valid powers of attorney and guardianship
  appointments, which may be checked during office hours.
   For a welfare guardian, their powers will be set out in a
  certificate of appointment held by the welfare guardian.)

The healthcare team should also seek to ensure that the attorney or guardian understands and follows the principles of the legislation, particularly that:

- the decision being made by the attorney or guardian would benefit the patient
- the attorney or guardian has taken account of the patient's past and present wishes as far as they can be ascertained.

The aim should be, whenever reasonable and practicable, to explain, discuss and agree the intended plan of treatment for the patient, including whether or not to attempt CPR, with the welfare attorney or guardian. All reasonable steps should be taken to contact them in order to do that. If the attorney or guardian is not contactable or not available for consultation and an immediate decision is needed in order to ensure best possible treatment and avoid harm, clinicians have a duty of care to make and record the decision that they believe to be for the patient's benefit, based on all available information, and then to consult the attorney or guardian at the earliest practicable time.

Welfare attorneys and guardians must be consulted, but do not have the power to demand treatment that is clinically inappropriate.

Where CPR may be able to re-start the heart and/ or breathing for a sustained period, and a decision on whether or not to attempt CPR is based on the balance of benefits against harms and burdens, the welfare attorney or guardian must be consulted, and the view that they take will have legal consequences as set out below. Where there is disagreement between the healthcare team and an appointed welfare attorney about whether CPR should be attempted in the event of cardiac or respiratory arrest, this should be resolved as quickly as reasonably achievable by discussion and, if necessary, a second clinical opinion. If the healthcare team wishes (in accordance with good clinical practice) to make an advance decision to attempt CPR should the need arise, they must, where reasonable and practicable, obtain the agreement of the welfare attorney or guardian. If the welfare attorney or guardian agrees, attempting CPR will be lawful. If the welfare attorney or guardian does not agree to attempting CPR, the section 50 Adults with Incapacity (Scotland) Act procedure will normally be invoked (a procedure for resolving such disagreements) and the second-opinion doctor nominated by the Mental Welfare Commission or, ultimately, the Court of Session, will determine if it should be authorised. There is justification for the clinical team to act in the face of a lack of agreement by the proxy if a situation arises too quickly for the section 50 procedure to have concluded, unless the welfare attorney or guardian or other interested party has obtained an interdict (court order) prohibiting CPR.

If the healthcare team wishes (in accordance with good clinical practice) to make an advance decision not to attempt CPR, where it is reasonable and practicable to do so they should consult the welfare attorney or guardian before completing a CPR decision form or equivalent. If the welfare attorney or guardian agrees, a CPR decision form or equivalent may be completed. If the welfare attorney or guardian does not agree (i.e. they want the patient to receive CPR), the doctor should consider their views and may offer a second opinion. However, if the second opinion concludes that CPR would not be successful, the welfare attorney or guardian cannot insist on it, any more than a competent dying patient could insist. The CPR decision form or equivalent may be completed. It is more difficult if (having taken account of the patient's previously expressed wishes) the clinical team's conclusion is that CPR might work for the patient who lacks capacity but, overall, would be more likely to offer unacceptable (to the patient) burden than benefit. If the welfare attorney or guardian thinks that CPR would, on balance, be more likely to provide benefit than unacceptable burden, the clinical team should seriously consider whether to respect that view. If, ultimately, they conclude that CPR cannot be justified, they should complete the CPR decision form or equivalent, document their reasons, and explain to the welfare attorney or guardian their right to take the matter to court if they disagree (see page 24 for decision-making and legal representatives flow chart).

More information about the Adults with Incapacity (Scotland) Act can be found in the Adults with Incapacity Act code of practice.<sup>38</sup>

In **Northern Ireland**, the Mental Capacity Act (Northern Ireland) was passed in 2016; this sets out statutory provision for decision-making on behalf of people who lack capacity. Implementation of the Act will follow the completion of the Mental Capacity Act code of practice, which is expected in the next few years.

### 10.3 Adults who lack capacity and have no family, friends or other advocate who it is appropriate to consult

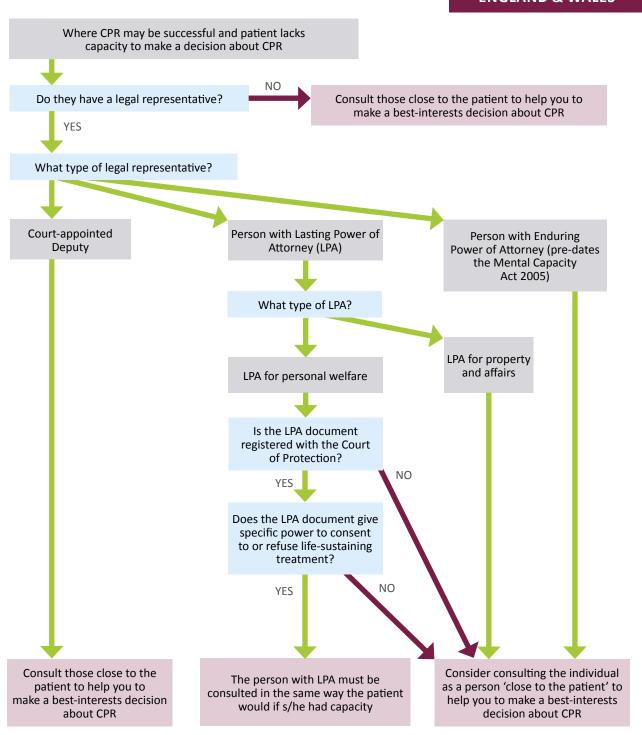
In **England and Wales**, the Mental Capacity Act 2005 requires consultation with an independent mental capacity advocate (IMCA) regarding all decisions made by an NHS body or Local Authority about 'serious medical treatment', where people lack capacity and have nobody to speak on their behalf. The definition of serious medical treatment includes circumstances where "what is proposed would be likely to involve serious consequence for the patient". Neither the Act, nor the code of practice, differentiates between decisions made purely on clinical grounds (i.e. because the treatment will not work) and those that involve broader best-interests considerations (i.e. balancing benefits against potential harms and burdens). If a CPR decision is needed when an IMCA is not available, the decision should be made, the reasons for it should be documented in the health record and an IMCA should be consulted at the first available opportunity. An IMCA does not have the power to make a decision about CPR but must be consulted by the clinician responsible for the person's care as part of the determination of that person's best interests.

In **Scotland**, the Adults with Incapacity (Scotland) Act does not provide for a special category of advocates specifically for adults lacking legal capacity. However, the Mental Health (Care and Treatment) (Scotland) Act 2003 provides that every person with a mental disorder has a right of access to independent advocacy, and obliges NHS boards and local authorities to secure the availability of independent advocacy services. Consideration should be given to involving an appropriate advocacy service where a person has no-one else to represent their interests.

In **Northern Ireland**, the Mental Capacity Act was passed in 2016; this sets out statutory provision for decision-making on behalf of people who lack capacity. Implementation of the Act will follow the completion of the Mental Capacity Act code of practice, which is expected in the next few years.

### **Decision-making and legal representatives**

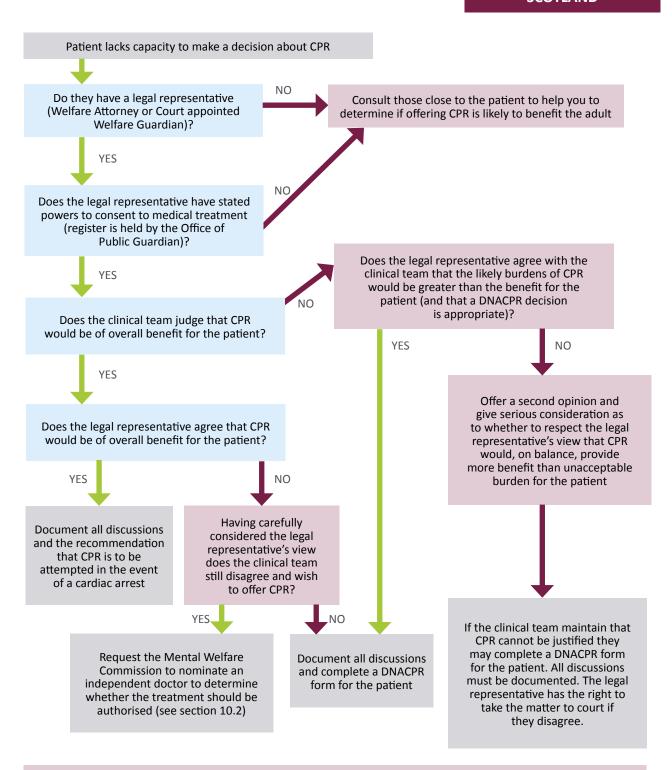
**ENGLAND & WALES** 



In all situations, where CPR will not work it should not be offered. This decision and the reasons for it should be explained carefully to those representing and those close to the patient. Where there is objection to or disagreement with this decision, a second opinion should be offered. The court may be asked to make a declaration if it is not possible to resolve the disagreement.

### **Decision-making and legal representatives**

#### **SCOTLAND**



In all situations, where CPR will not work it should not be offered. This decision and the reasons for it should be explained carefully to those representing and those close to the patient. Where there is objection to or disagreement with this decision, a second opinion should be offered. The court may be asked to make a declaration if it is not possible to resolve the disagreement.

### 11. Children and young people under 18 years of age

Ideally, clinical decisions relating to children and young people should be taken within a supportive partnership involving patients, parents and the healthcare team.<sup>39</sup>

As with adults, decisions about CPR must be made on the basis of an individual assessment of each child or young person's current situation. It is not necessary to initiate discussion about CPR if there is no reason to believe that the child is likely to suffer a cardiorespiratory arrest. If CPR will not re-start the heart and breathing, it should not be attempted. Often these decisions are made in the context of a wider decision-making framework. For example, in Scotland, as part of the *Children and Young Persons Acute Deterioration Management (CYPADM)* framework.<sup>40</sup>

As with adults, difficulties can arise where CPR may restart the heart and breathing for a sustained period but there are doubts about whether the potential benefits outweigh the potential harms and burdens. In these cases the views of the child or young person should be taken into consideration, where possible, in deciding whether or not CPR should be attempted.

Usually, it is possible to reach agreement on whether or not CPR should be attempted. If it is not possible to reach agreement between the patient, the individuals with parental responsibility and the healthcare team, legal advice should be sought. Doctors cannot be required to provide treatment contrary to their professional judgement, but doctors should try to accommodate the child's and parents' wishes where there is genuine uncertainty about the young person's best interests. If legal advice is required, this should be sought in a timely manner.

Where a competent young person makes an informed advance refusal of CPR, healthcare professionals should seek legal advice if they believe that CPR would be beneficial to the young person. In England, Wales and Northern Ireland, refusal of treatment by competent young people up to the age of 18 is not necessarily binding upon doctors. The courts have overridden competent young people's refusal of lifesaving treatment in the past. Where a young person who is competent refuses treatment, the potential harm caused by violating the young person's choice must be balanced against the risk from not giving treatment – in the case of CPR, this will result in a missed opportunity to try to save the life of the young person. In **Scotland**, it is likely that neither parents nor the courts are entitled to override a mentally competent young person's decision, but healthcare professionals are still advised to seek legal advice as the matter is not beyond doubt. Information about significant legal developments relevant to this guidance will be made available on the BMA's website at www.bma.org.uk/ethics

As noted above, a young person's refusal is not necessarily binding but young people who are competent to do so are entitled to give consent to medical treatment. Where they are not competent it is generally those with parental responsibility<sup>41</sup> who make decisions on their behalf. Young people 16 years of age and over are assumed to be competent to consent to medical treatment unless there is evidence to the contrary. Young people under the age of 16 can also be assessed to be competent to consent to medical treatment. Competent children and young people who are under the age of 16 are sometimes referred to as being 'Gillick competent'.<sup>42</sup>

Mental capacity legislation also applies to young people aged 16 and over who lack capacity (see section 10) with some exceptions. For example, they cannot make Advance Decisions to Refuse Treatment (ADRTs) or Lasting Powers of Attorney (LPAs) under the legislation in England and Wales. Further, more detailed, guidance on decision-making for under-18-year-olds can be found on the GMC and BMA websites at www.gmc-uk.org/guidance and www.bma.org.uk/ethics.

### 12. Confidentiality

Where a patient has capacity, their agreement should be obtained before discussing their condition and any decision about CPR with other people, including family members. If the patient asks for their agreement to sharing information to be ongoing this should be respected and documented. It may also be helpful to ask people with capacity who they want, or do not want, to be involved in decision-making if they become incapacitated (although it should be made clear that unless this person is formally appointed as a welfare attorney their role will be limited to providing information for the healthcare professional who decides about treatment). Refusal by a person with capacity to allow information to be disclosed to family or friends must be respected. Whilst this may present difficulties in discussing care with people close to the patient, healthcare professionals should explain, with due sensitivity and empathy, their duty of confidentiality to the patient and that disclosure of information has been limited explicitly by the patient.

Where people lack capacity and their views on involving family and friends are not known, doctors may disclose confidential information to those close to the patient where this is necessary to discuss the patient's care and make a decision that is in their best interests. Where there is a welfare attorney, deputy, or guardian involved in the discussions, relevant information should be provided to them to enable them to fulfil their role. Where an IMCA is involved they have a legal right to information, including access to the relevant parts of the patient's health records,

in order to enable them to carry out their statutory role (see section 10.3).

In general, children and young people are content for their parents to be involved in their care. However, the principles of confidentiality that apply to adults apply also to all children and young people. If a child or young person is reticent to involve his or her parents every reasonable effort must be made to persuade the child to involve parents or guardians, particularly in making important or life-changing decisions. Where the child is not competent and does not want parental involvement, the GMC advises that where "it is necessary in the child's best interests for the information to be shared (for example, to enable a parent to make an important decision, or to provide proper care for the child), you can disclose information to parents or appropriate authorities".<sup>43</sup>

## 13. Provision of information in printed and other formats for patients and those close to patients

Although printed information should never be used as a substitute for clear and full verbal discussion and provision of information, printed information should be used as well, both to raise people's awareness of the importance of decisions about CPR and to supplement or reinforce information provided in discussion.

Healthcare organisations (including hospitals, hospices, general practices, ambulance services and care homes) should include information about their CPR policies, in the general literature provided to patients and the public. Those policies, whilst primarily intended to direct staff, should also be accessible by patients and the public, should they wish to examine them

In addition, specific information about CPR and about decisions relating to CPR should be readily available and offered in printed format to patients at foreseeable risk of dying or suffering cardiorespiratory arrest, to those close to them when appropriate, and to others who express a wish to know more about or discuss CPR. The Resuscitation Council (UK) has produced a model information leaflet, addressing some of the common questions that people ask, or may want to ask.

Some organisations provide information in additional ways, for example using a digital video recording.

These should be regarded as supplementary to and not a substitute for providing verbal and printed information. Provision of information should aim to de-mystify the process by which CPR decisions are made and support

decision-making about CPR in the broader context of a person's overall goals of care. It should make clear that, although for many people the need to make a decision about CPR will not arise, for many others discussion of their wishes regarding CPR is a routine and important part of providing them with high-quality care. Information should explain to people their part in decision-making, what facilities are available, and in general terms what situations it is likely that CPR may be or will not be successful.

### 14. Responsibility for decision-making

The overall clinical responsibility for decisions about CPR, including DNACPR decisions, rests with the most senior clinician responsible for the person's care as defined explicitly by local policy. This could be a consultant, general practitioner (GP) or suitably experienced and competent nurse. He or she should always be prepared to discuss a CPR decision with other healthcare professionals involved in the person's care. Wherever possible and appropriate, a decision about CPR should be agreed with the whole healthcare team. Teamwork and good communication are of crucial importance in the delivery of high-quality care. If there is doubt or disagreement about the most appropriate decision, a second opinion should be sought.

The GMC advises that "a second opinion should be from a senior clinician with experience of the patient's condition but who is not directly involved in the patient's care. It should be based on an examination of the patient by the clinician".<sup>44</sup> Where a DNACPR decision is made because there is no realistic chance that CPR will be successful, there is no legal obligation to offer a second opinion, especially in cases where the patient is being advised and treated by a multi-disciplinary team all of whom take the view that a DNACPR decision is appropriate.<sup>45</sup> Nevertheless, if the patient or those close to a patient do not accept a DNACPR decision, a second opinion should be offered, wherever possible, in the course of good clinical practice.

Where care is shared, for example between hospital and general practice, or between general practice and a care home, the healthcare professionals involved should discuss a decision about CPR with each other and with other members of the healthcare team. There should be shared responsibility for deciding about the likelihood of a successful outcome from CPR, and discussing the subject with the patient or with those close to patients who lack capacity where appropriate. Nevertheless, one individual must take charge of ensuring that decisions are made properly, recorded properly and communicated to all those who need to know them, including locum staff. Local policies should specify how that responsible clinician should be identified in any individual case.

Unless a CPR decision form documents the presence of a valid ADRT, refusing CPR and applicable to the circumstances encountered by the attending team (ADRTs apply only in England and Wales: see sections 9.1-9.2), the decision on a CPR decision form is not legally binding. It should be regarded as a clinical assessment, recorded to try to guide immediate clinical decision-making in the event of a patient's death or cardiorespiratory arrest. The final decision regarding the application of the CPR decision in an emergency rests with the healthcare professionals dealing with the patient in the immediate situation.

### 15. Recording decisions

Any decision about whether or not to attempt CPR must be recorded clearly in the patient's current health record, and should be available immediately and easily to all healthcare professionals who may need to know it, including staff of hospitals, hospices and nursing homes, GPs and other community healthcare professionals, out-of-hours medical services, and ambulance clinicians.

The CPR decision form itself should contain sufficient detail to allow a healthcare professional facing an emergency situation to assess quickly and easily the basis on which the decision was made, the people involved in making the decision (including the patient and if not, reasons why not), and others who have been informed of the decision. In many circumstances it is necessary to record additional information in the text of the patient's health record. When a CPR decision form is transferred with a patient, this fact should be documented in the health record.

The BMA, Resuscitation Council (UK) and RCN believe that there are clear benefits in having such decisions recorded on standard forms that are compliant with legislation and recognised across geographical and organisational boundaries within the United Kingdom. Such forms would be familiar to staff who move between healthcare settings, and would help to ensure that appropriate and carefully considered decisions are respected when a patient moves between healthcare settings or travels away from their usual place of residence. Such forms may give assurance to those responsible for implementing a CPR decision that appropriate procedures have been followed and the decision has been made and authorised appropriately. Scotland, Wales and some English regions or healthcare communities already have standard forms in place<sup>46</sup> and Northern Ireland is currently developing one. In 2009 the Resuscitation Council (UK) defined standards and developed model forms for recording DNACPR decisions for use in England and Wales. These forms can be adapted as necessary for local use and are available at www.resus. org.uk and will be reviewed and modified at intervals in the light of evolving evidence, changing clinical practice and developments in the law. The BMA, Resuscitation Council (UK) and RCN recognise the development of and increasing preference for forms that record decisions about CPR as part of a care plan that records goals of care and decisions about other treatment options. There is current work in progress towards widespread introduction of such a form.

Good documentation includes the following, on the CPR decision form or in the main health record or in some cases both:

- the decision, including date and time
- detailed reasons for making the decision
- name and position of the person making the decision
- name and position of the person recording the decision
- if that is not the senior responsible clinician, the name and position of the senior responsible clinician, who should review and if appropriate endorse the decision at the earliest opportunity
- details of any discussions about the decision with the patient, with those close to them, and (for a person who does not have capacity) with any person with authority to make decisions on their behalf and/ or with an IMCA
- where no discussions have taken place the reasons for this
- what information was offered to the patient and those close to them
- members of the healthcare team who contributed to the decision
- if a second opinion was requested, details of that request and of the response
- details of any legal advice sought
- a formal assessment of the patient's capacity, where necessary
- the existence and identity or the absence of an individual with legal authority to make decisions for a person who lacks capacity
- details of a family member or other person who should be contacted, and how and when to contact them, in the event of death, cardiac arrest or other emergency.

#### Box 4

In general we recommend that CPR decision forms should not be copied, to avoid the possibility that inappropriate clinical decisions or actions result from a copy of a form that relates to a decision that has been cancelled. If copying is permitted, a clear policy should be in place to ensure that there is a mechanism to cancel all copies in the event of the decision being cancelled. A similar policy should be in place to ensure prompt cancellation of any centrally-held paper or electronic record (for example held by an ambulance control centre or out-of-hours service) if a decision about CPR is changed.

#### 15.1 Electronic records

Increasingly, people (in particular those receiving end-of-life care) may have CPR decisions recorded electronically in a central database that is accessible by various healthcare providers. This may include ambulance services, out-of-hours services, general practices, hospitals and others. Where such databases are used, there is a possibility that a healthcare professional responding to an emergency may be told of the existence of a CPR decision or of an ADRT, but may not be able to see the content of those documents to check their validity. Where such databases are used they should be accompanied by a clear policy on what action is to be taken when personal access to the documents is impossible. Wherever possible, such databases should have arrangements in place for relevant documents to be accessed electronically in an emergency situation.

Decisions relating to CPR must be documented fully and clearly in both electronic and paper records. Healthcare providers using electronic records should have systems in place to ensure that decisions relating to CPR are available as soon as they are required. The format and content of an electronic CPR decision form should be similar to that of a paper CPR decision form.

#### 15.2 Co-signing of CPR decision forms

In the past, in some paediatric settings, parents have been asked to sign CPR decision forms. This is not advisable and can cause unnecessary additional distress. Some healthcare professionals have suggested that adult patients should sign CPR decision forms, in a similar way that patients provide signed consent to treatment, such as an operation. This is not a legal requirement. Such a policy could be an obstacle to effective end-of-life care for some dying patients for whom discussions about CPR decisions will be potentially harmful and unnecessary. There is no requirement for those close to patients to sign forms to confirm their agreement with/to a DNACPR decision. Asking them to do so could contribute to them inferring incorrectly that they are being asked to make the decision. It is common for those close to patients to misinterpret or forget precise detail of what they are told at such times, when they are understandably anxious and often tired. For this reason it is crucial that healthcare professionals document details of such discussions and explanations clearly in the patient's health records.

### 16. Communicating decisions to other healthcare providers

The healthcare professional responsible for a CPR decision is also responsible for ensuring that the decision is communicated effectively to other relevant health and care professionals in both primary and secondary care, including ambulance clinicians and staff of residential and nursing homes. Local policies should specify both a clear line of responsibility and the responsibilities of specific individuals. The task of disseminating information may be delegated to another member of the healthcare team, but it should be clear who has responsibility for ensuring that this task is being undertaken effectively. The senior nurse is responsible for ensuring that every CPR decision is recorded in the nursing records (where the institution has separate nursing records), that those records are updated should the decision change and that all those nursing the patient are aware of the current decision.

#### 16.1 Patient transfer

Transfer of patients from one setting to another presents particular challenges in relation to decisions relating to CPR and their documentation. This has been highlighted by examples of inappropriate CPR being applied to people being transferred between healthcare organisations, because a DNACPR decision was not communicated effectively or because the healthcare organisation transferring or receiving the patient did not accept a decision by another healthcare organisation. In some instances this has been compounded by unnecessary involvement of police or the coroner following an expected death during transfer. This emphasises the importance of effective communication between healthcare professionals involved in all aspects of a person's care and the importance of policies that allow clinical decisions, and the documents used to record them, to cross geographical and organisational boundaries.

Any decision about CPR should be communicated between healthcare professionals whenever a patient is transferred between establishments, between different areas or departments of one establishment, or is discharged home from a healthcare establishment. The General Medical Council (GMC) places a professional obligation on doctors to follow agreed systems and ensure good communication:

"You should check the handover arrangements where you work, and use the available systems and arrangements for information storage and exchange, to ensure that the agreed care plan is shared within the healthcare team, with both paid and unpaid carers outside the team and with other healthcare professionals involved in providing the patient's care.

This is particularly important when patients move across different care settings (hospital, ambulance, care home) and during any out-of-hours period. Failure to communicate some or all relevant information can lead to inappropriate treatment being given (for example, DNACPR decisions not being known about) and failure to meet the patient's needs (for example, their wish to remain at home not being taken into account)."<sup>47</sup>

The Nursing and Midwifery Council (NMC) places a professional obligation on nurses and midwives:

"You must keep your colleagues informed when you are sharing the care of others." And "You have a duty to communicate fully and effectively with your colleagues, ensuring that they have all the information they need about the people in your care."

There are many examples – at local, regional and national levels – of ways of ensuring that decisions are disseminated to all those involved in the care of patients. For example, as noted in the previous section, agreeing standard CPR decision forms that are recognised locally, regionally or nationally by all healthcare establishments, the police, out-of-hours service providers, and ambulance service. These forms may be transferred with the patient or held (usually electronically) in an agreed central location.

Healthcare planners, commissioners and regulatory authorities have an opportunity to ensure that healthcare provider organisations have robust systems in place for recording, communication and cross-boundary transfer of decisions relating to CPR. This would encourage providers of healthcare to collaborate to ensure that people do not receive inappropriate treatment because of failure to operate such cross-boundary arrangements.

Where a CPR decision has been recorded on a paper form that is recognised and accepted by other healthcare providers it is recommended that the form travels with the patient, to ensure continuity. However, this requires particular care to make certain that the patient is aware of, understands and accepts the continuing CPR decision and the reasons for it.

As emphasised in previous sections, decisions relating to CPR are best made as shared decisions between patients and their healthcare professionals whenever possible and appropriate. However, some patients may forget previous discussions and agreements, particularly if they have been very unwell or there has been a long period between the decision and the time of transfer. In some clinical settings discussion of the decision may have been impossible or inappropriate due to the person's health at the time of the decision, or may have been declined by the patient. In many circumstances, involving the patient in the decision-making

process through discussion or explanation is required under Article 8 of the Human Rights Act (see section 4). As also emphasised in section 5, sensitive explanation to a patient of a CPR decision and of the form on which it is recorded is usually better than the patient discovering the decision by chance. The transfer of a CPR decision form with a patient greatly increases the importance of this. Prior to transfer, where appropriate, the continued relevance of a CPR decision and the reason for transfer with them of a CPR decision form should be discussed with and explained to patients.

#### 16.2 Ambulance clinicians

As described in section 16.1, problems have arisen previously when transferring patients between different settings because CPR decisions were not communicated or were not accepted as valid by the ambulance service or by the receiving organisation. Clinical guidelines issued by the Association of Ambulance Chief Executives<sup>50</sup> advise ambulance clinicians that in the presence of cardiopulmonary arrest they should always initiate CPR unless the patient has a condition unequivocally associated with death, specifically massive cranial and cerebral destruction, hemicorporectomy or similar massive injury, rigor mortis, hypostasis, decomposition/ putrefaction or incineration.

The ambulance service guidelines state also that resuscitation can be discontinued where there is a formal DNACPR 'order' or an Advance Decision (Living Will) that states the wish of the patient not to undergo attempted resuscitation, or where a patient is in the final stages of a terminal illness where death is imminent and unavoidable and CPR would not be successful, but for whom no formal DNACPR decision has been made.

Readers are urged to read the full Ambulance Services guidelines if more detailed information on ambulance clinicians' response to cardiorespiratory arrest is required. To ensure that ambulance clinicians do not start CPR against the recorded wishes of the patient, it is important that ambulance services have robust systems in place to record ADRTs and decisions about CPR, and to communicate these immediately to ambulance clinicians who respond to an emergency call to a patient for whom such a document exists. With increasing use of electronic records such documents may be stored centrally. As ambulance clinicians have to satisfy themselves that the document exists and is valid in the circumstances encountered, an agreed method of emergency communication of any such decision, and of the basis for it, is necessary and should be subject to clinical governance.

As noted earlier, local resuscitation policies should make clear how CPR decisions are to be communicated and who is responsible for ensuring that this happens. In drawing up a local protocol, involvement of all local healthcare providers, in particular the ambulance service and out-of-hours service providers, is essential. Acceptance and recognition of the protocol by the police and coroner or Procurator Fiscal's office should be sought to try to ensure that when an expected death occurs in the community with a DNACPR decision in place, this is treated as an expected death.

#### 17. Review

Decisions about CPR should be reviewed at appropriately frequent intervals and especially whenever changes occur in a person's condition or in their expressed wishes. This applies to a decision that CPR is appropriate as well as to a DNACPR decision. The frequency of review should be determined by the healthcare professional responsible for their care and will be influenced by the clinical circumstances of the patient. Nevertheless, local policies should include some general safeguards for ensuring that review occurs appropriately and that any changes in CPR status are discussed and communicated properly. Although some healthcare organisations try to address this by having a specified period after which a DNACPR decision must be reviewed to remain valid, this has potential risks. Failure to renew the DNACPR decision at the appropriate time may result in people receiving CPR that is clinically inappropriate. Also, rigid review times may distract healthcare professionals from the need for more frequent review in some patients, leaving DNACPR decisions or decisions to attempt CPR in place when they are no longer appropriate. There will be some patients for whom a DNACPR decision will be appropriate until their death and therefore review of this decision is not necessary. Documentation should be sufficiently flexible to allow for these various different circumstances.

It is important to note that patients' ability to participate in decision-making may change with changes in their clinical condition. It may not always be necessary to discuss CPR with a patient each time the decision is reviewed. The need to discuss the decision further with a patient should be determined by careful assessment in each individual situation. Where a patient has previously been informed of a decision and it subsequently changes, they should be informed of the change of decision and the reason for it. Where that decision was a shared decision with the patient (or their welfare attorney), based on a balance of benefits against harms and burdens of CPR, any revision should be a shared decision with the patient (or those close to the patient if the patient has subsequently lost capacity) (see section 6), or where this is not practicable or not appropriate the reasons should be documented clearly.

The required frequency of review of CPR decisions may differ greatly between different types of care setting. It may also differ greatly between individual patients within any one care setting, so the frequency must be based on the needs of the individual patient and not on any 'blanket' policy. For example, in a palliative care environment frequent review of DNACPR decisions will not be necessary for many patients, but the healthcare staff should be competent to recognise those whose situation warrants more frequent review of the decision.

In its report on cardiorespiratory arrests in hospitals -Time to Intervene – the National Confidential Enquiry into Patient Outcomes and Death (NCEPOD) recommended that "CPR status must be considered and recorded for all acute (hospital) admissions, ideally during the admission process and definitely at the initial consultant review when an explicit decision should be made in this group of patients, and clearly documented (for CPR or DNACPR)".51 As noted earlier in this guidance, although the NCEPOD recommends that CPR should be considered for all acute admissions, it does not mean that it is necessary to discuss CPR with all patients admitted to hospital acutely. There are some patients who are dying from an advanced and incurable illness, for whom CPR will not work and for whom a discussion is likely to cause them to suffer harm (see section 5). Healthcare professionals caring for patients admitted acutely have to strike a difficult balance between making necessary decisions about CPR in order to deliver highquality care and attempting to discuss CPR decisions with patients in haste and in circumstances that do not allow them to contribute to a properly informed and considered decision. This, and the NCEPOD report, emphasise the importance of making CPR decisions whenever possible in the context of advance care planning, before a crisis necessitates rapid decision-making in sub-optimal circumstances.

Healthcare professionals dealing with acute medical emergencies should be supported with appropriate training to enable them to assess in each patient the risk of cardiorespiratory arrest and the likelihood of successful outcome from CPR. They should also be trained to undertake appropriate discussions about CPR with patients and those close to them. When critically ill patients are assessed in this way and decisions are made about CPR, it is important that there is appropriately senior (in hospitals usually consultant) involvement in the decision. Early decisions about CPR in critically ill patients must be subject to frequent review. Hospital systems should be in place to ensure that this requirement is not compromised by the transfer of patients to different healthcare teams and to different wards or care units. Some patients for whom a DNACPR decision is made when they are critically ill, and unlikely to survive cardiorespiratory arrest, may respond to treatment (over a period of hours or days) sufficiently to

warrant review and possible cancellation of that decision. Other patients who were considered 'for CPR' at the time of their admission (usually because of a hoped-for or expected improvement with treatment) may fail to respond to treatment and deteriorate progressively (over a period of hours or days or longer), indicating a low prospect of survival to hospital discharge and a requirement for review and probable reversal of the decision to attempt CPR. In acutely ill people, review and, when appropriate, revision of decisions about CPR should be as responsive to changes in a patient's clinical condition and physiological observations as review and revision of any other aspect of their treatment.

### 18. Standards, audit and training

CPR decisions and conversations about them are often sensitive and complex. They should be undertaken by appropriately trained, competent and experienced members of the healthcare team. Organisations providing healthcare must ensure that their clinical staff have up-to-date knowledge and adequate training to:

- make appropriate decisions about CPR
- provide relevant information to patients and those close to them
- communicate effectively with patients and those close to them
- support involvement of patients and those close to them through sensitive discussions
- undertake appropriate review of decisions about CPR.

CPR should be performed competently and in accordance with current national and international guidelines. Local policies should be subject to scrutiny. Performance of CPR and the appropriateness and effectiveness of decisions about CPR should be the subject of continuous clinical audit. The National Cardiac Arrest Audit (NCAA) is the national clinical audit of in-hospital cardiac arrests in the UK and Ireland and is open to all acute hospitals in England, Wales, Northern Ireland and Scotland to join. The Out of Hospital Cardiac Arrest Outcomes (OHCAO) research programme is collecting data from UK ambulance services on process and outcomes following out-of-hospital cardiac arrest and will feed into a national programme of quality improvement.

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Medical Ethics and Human Rights Department British Medical Association BMA House

Tavistock Square London WC1H 9JP

Telephone: 020 7383 6286 Email: ethics@bma.org.uk Internet: www.bma.org.uk/ethics

The General Medical Council publishes a wide range of relevant guidance, including *Treatment and care towards the end of life: good practice in decision making*. London: GMC, 2010.

General Medical Council Regent's Place 350 Euston Road

London NW1 3JN

Telephone: 0845 357 3456 Email: gmc@gmc-uk.org Internet: www.gmc-uk.org

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The Association of Ambulance Chief Executives 32 Southwark Bridge Road

London SE1 9EU

Telephone: 0207 783 2043 Email: via the website Internet: <u>www.aace.org.uk</u>

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National Institute for Health and Care Excellence (NICE)

10 Spring Gardens London SW1A 2BU Email: <u>nice@nice.org.uk</u> Telephone: 0845 003 7780 Internet: <u>www.nice.org.uk</u>

National Institute for Health Research

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NHS Health Scotland
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB
Telephone: 0131 623 4300
Email: comments.his@nhs.net
Internet: www.healthscotland.com

NHS Improving Quality hosts a range of publications by the National End of Life Care Programme, which closed in 2013:

- Capacity, Care Planning And Advance Care Planning In Life Limiting Illness: A guide for health and social care staff.
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- DNACPR decisions: who decides and how? Leicester: National End of Life Care Programme, 2012.

NHS Improving Quality 1 Whitehall Quay Leeds LS1 4HR

Email: <a href="mailto:enquiries@nhsiq.nhs.uk">enquiries@nhsiq.nhs.uk</a>
Telephone: 0300 300 0020
Internet: <a href="mailto:www.nhsiq.nhs.uk">www.nhsiq.nhs.uk</a>

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Resuscitation Council (UK)
Tavistock House North, Tavistock Square
London WC1H 9HR

Telephone: 020 7388 4678, Fax: 020 7383 0773

Email: <a href="mailto:enquiries@resus.org.uk">enquiries@resus.org.uk</a>
Internet: <a href="mailto:www.resus.org.uk">www.resus.org.uk</a>

### Medical Ethics and Human Rights Department British Medical Association

BMA House Tavistock Square London WC1H 9JP

Telephone: 020 7383 6286 Email: ethics@bma.org.uk Internet: www.bma.org.uk/ethics

#### **Resuscitation Council (UK)**

5th Floor Tavistock House North Tavistock Square London WC1H 9HR

Telephone: 020 7388 4678 Fax: 020 7383 0773

Email: enquiries@resus.org.uk Internet: www.resus.org.uk

#### Nursing Department Royal College of Nursing

20 Cavendish Square London W1G 0RN

Telephone: RCN Direct 0345 7726100 (open 24/7) Email: Use the RCN's on-line contact form at

www.rcn.org.uk

Internet: www.rcn.org.uk RCN publication code: 005 688