

Stockport Primary Care Masterclass

Tuesday 25th November 2025, 2pm – 4.45

This will be a virtual meeting via MS Teams

Track No.	2pm – 2.45pm	3pm – 3.45pm	4pm – 4.45
Track 1	Angina Update <i>Dr Abbasi, Cardiology Consultant, SFT</i>	Stockport Urgent and Emergency Care (UEC) Update <i>Provider System Partners</i>	Haematology Update <i>Haematology Consultants, SFT</i>
Track 2	Overview of Stockport Weight Management Services (Non-Medication Pathways) <i>ABL & Eleanor Bannister, PH Intelligence & Early Intervention and Prevention Lead</i>	Safeguarding Adults L3 - Don't Underestimate Methadone! <i>Dr Julia Dow, GP, Brinnington Surgery, Prison GP & GPwSI in Substance Misuse</i>	Stockport Adult Eating Disorder Service <i>Beki Beer, Service Manager Dr Ty Glover, Consultant Psychiatrist & Toni Stokes, Deputy Head of Clinical Services</i>
Track 3	Family Hubs Toolkit <i>Family Hubs Team</i>	LGBTQ+ Inclusive Language & Best Practice <i>LGBT Foundation</i>	IT Update - RPA and AI in Primary Care <i>NHS GM</i>
Track 4	LGBTQ+ Inclusive Processes - Registration & Records <i>LGBT Foundation</i>	Introduction to Social Media for General Practice <i>Jess Herbert, Head of Campaigns, Digital and Design, NHS GM</i>	Primary Care Contractual Requirements 2025/26 and Beyond <i>NHS GM</i>

Please see overleaf for the outline of each workshop

Mastercall Cover – Mastercall cover is unfortunately not being funded for this Masterclass. Practices who book cover will be responsible for the cost. If practices do want to book please use the form on the Practice Hub - <https://www.stockportpracticehub.co.uk/practicehub/learning-and-development/masterclass-dates-and-programmes/>. Please note this booking must be made more than 5 days prior to the event to avoid a late booking surcharge. From 1pm – 6.30pm Practices must ensure all messaging redirects patients to Mastercall and not NHS 111. Practices must also ensure they revert to their usual out of hour's procedure from 6.30pm with a message directing all patients to call NHS 111.

Booking for the Masterclass - All places are to be booked via the Education, Training & Development email address: gmicb-sto.learningdevelopment@nhs.net. Please provide the name, email address and the sessions they would like to attend. Delegates will be sent an email confirmation and calendar invite for their first chosen track. The links to the alternative tracks will also be provided to enable them to move to other tracks if required.

All Tracks have sessions that are relevant for different staff groups - please review the session outlines

OUTLINE OF WORKSHOPS

Please read the proposed outline to ensure the suitability of the session for your needs

(1) Angina Update	This session will focus on recognising and managing angina in primary care, it will include the following: - Recognising typical and atypical presentations - Management within primary care - Clarification of referral pathways
(1) Stockport Urgent and Emergency Care (UEC) Update	In this session we will be joined by our system partner colleagues for an update of the UEC services within Stockport, with a focus on alternatives to admission. There will be time for Q&As at the end of the session. This is a key opportunity for all clinical staff to refresh their knowledge of the services available and the referral pathways, to help with pressures across the system this winter.
(1) Haematology Update	The haematology referral guidelines have changed. This session will outline the new guidance around the who, when and how to refer.
(2) Overview of Stockport Weight Management Services (Non-Medication Pathways)	This session will give you an overview of all services available to support Stockport patients with weight management including local and national offers. We will give details on eligibility criteria and how to refer your patients and where to find further details in each programme. The session will also give a full overview of the NEW integrated weight management offer delivered by ABL (replaces the previously commissioned Tier 2 services and Tier 3 Services). The ABL team will advise how HCPs can identify and refer patients effectively and how the service use holistic assessment of each patient to offer personalised support offer based on more than just BMI. Please note this session will not be discussing tirzepatide prescribing of any medication pathways.
(2) Safeguarding Adults L3 - Don't Underestimate Methadone!	Many illicit drug users are vulnerable adults dealing with unstable housing, past trauma, poverty and ongoing abuse. Illicit drug use compounds the risk, as sometimes do the various medications prescribed for them. Choices may be made in the context of mental sedation, and self-neglect. How can we understand capacity in this context- balancing patient autonomy and dignity with our duty and right as clinicians to be able to prescribe safely and appropriately? We will cover current illicit drug use trends in Stockport, the co-prescribing of high-risk sedative medication between general practice and Stockport Drug and Alcohol Team, including a medicolegal perspective; strategies for dealing with conflict in medication reduction and how both sectors can help each other in reducing risks.
(2) Stockport Adult Eating Disorder Service	A brief session to introduce the service, referral process, and treatment pathways. The session aims to increase awareness of the service and support referring professionals to better support adults with eating disorders.
(3) Family Hubs Toolkit	Join the Family Hubs Team as they guide you through the family hubs digital offer with the Family Hubs toolkit. The toolkit is designed to help families and practitioners access family hubs via the virtual family hub, quick, easy and up to date, avoiding physically having to go anywhere! It also includes the family hub app – downloaded by 950 people in just 3 months. This gives Family Hubs the ability to directly communicate with parent / carers sending them relevant information based on their child's needs. We will also show you how to submit a question to Family Hubs and use the directories and help pages on the website.
(3) LGBTQ+ Inclusive Language & Best Practice	Pride in Practice has been working with the Greater Manchester ICB for over 10 years on improving LGBTQ+ access to healthcare. In this session, we'll focus on the barriers that LGBTQ+ patients may face in primary care, and how to address these barriers in practice. We'll cover key terminology and the history of LGBTQ+ healthcare in the UK, and close with a discussion and Q&A on what best practice could look like for your team.
(3) IT Update - RPA and AI in Primary Care	Digital innovation is transforming how primary care operates. Robotic Process Automation (RPA) and Artificial Intelligence (AI) tools can help reduce administrative burden, support clinical decision-making and improve patient experience. Join this short practical session to: i) Understand the ICB's governance around RPA and AI, and ii) Get a clear step-by-step process for practices interested in piloting or adopting solutions.
(4) LGBTQ+ Inclusive Processes - Registration & Records	In this session, we'll be discussing best practice when supporting LGBTQ+ patients with their registration and NHS record. We'll cover the importance of demographic monitoring in order to improve recall for services like cancer screenings, the process of changing a patient's gender marker, and how to support patients through open, respectful conversations about data management and their care.
(4) Introduction to Social Media for General Practice	This session has been designed to suit the needs of Primary Care and will include: • The benefits of social media • Channels and audiences – who, what, why, where and when • Content planning & calendar basics • Content – patient v practice need • Online safety
(4) Primary Care Contractual Requirements 2025/26 and beyond	This session will provide a high-level overview of: • Current contractual requirements, including October 2025 changes and GP Connect 111 • Q&A on contractual requirements – where possible, would you please submit questions beforehand to gmicb-sto.areabusinesssteam@nhs.net This session is ideal for anyone who has responsibility for General Practice contractual requirements.