

NHS Operational Improvement Training

for Primary Care Staff

- Strengthen your leadership within practices or PCNs
- Learn practical tools to improve access, patient flow, and team working
- Build connections with colleagues across the system
- Earn CPD hours while working on real-world challenges



Register at www.nhs-impact.co.uk

For more information scan the QR code or email
'Improvement Training' to
england.improvementdelivery@nhs.net



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What you will gain::

- **Problem-solving approaches** to tackle daily challenges
- **Data-driven decision-making** skills
- **Leadership and team working** strategies
- **Improvement methods** to adapt for your patients and practice