

Stockport Primary Care Masterclass

Thursday 11th September 2025, 2pm – 4.45

This will be a virtual meeting via MS Teams

NMP Forum - Prescribing in Frailty will take place 12.30 – 1.30pm.

| Track No. | 2pm – 2.45pm | 3pm – 3.45pm | 4pm – 4.45 |
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| Track 1 | CVD in Primary Care - Update <i>Dr Aseem Mishra, GP & Clinical Lead CVD Prevention, SCN/NHS GM ICS and Dr Philip Lewis, Consultant Cardiologist, SFT</i> | TB Service Essential Information – A Public Health Concern <i>Dr Dan Tanase, Respiratory Consultant</i> | Safeguarding Children Level 3 – Teenage Pregnancy <i>Stockport Public Health Nursing and Locals</i> |
| Track 2 | Connecting Care: Enhancing Patient Care with EPaCCs and GMCR <i>Jacqui Cooper, Chief Nursing Information Officer & Dr Saif Ahmed, Clinical Digital Lead for Transformation at Health Innovation Manchester</i> | Heart Failure in Primary Care: An Update on National Guidelines and Local Services <i>Dr Mark White, GPwER in Heart Failure and Sr Helen Oxenforth, Heart Failure ACP</i> | Flu Update & Infant/Child Schedule Q&A Session <i>Dr David Baxter, Consultant in Public Health, NHS Stockport FT</i> |
| Track 3 | Suicide Awareness <i>Chris Jeffries & Roy Edwards, The Samaritans</i> | Management of Osteoporosis in Primary Care <i>Charlotte Lindsay, Fracture Liaison Nurse, Steady in Stockport Service and Neil Powrie, Lead DEXA Radiographer, SHH</i> | Unlocking Local Care: How to Signpost Stockport Patients Effectively. Helping Patients Access the Right Care, First Time <i>Range of speakers from CUES, Pharmacy First/Minor Ailments and First Contact Physiotherapists (FCP) Services</i> |
| Track 4 | Is Anyone Really GDPR Compliant? <i>Kelly Hendley, Principal, Data Protection Assist Limited</i> | HR & Organisational Development (OD) Briefing – Shaping our People Plans, Policy & Practice <i>Hayley Moorhouse Head of HR&OD</i> | Equality, Diversity & Inclusion (EDI) Briefing - Shaping Your Culture Through EDI <i>Hayley Moorhouse Head of HR&OD</i> |

Please see overleaf for the outline of each workshop

Mastercall Cover – Mastercall cover is unfortunately not being funded for this Masterclass. Practices who book cover will be responsible for the cost. If practices do want to book please use the form on the Practice Hub - <https://www.stockportpracticehub.co.uk/practicehub/learning-and-development/masterclass-dates-and-programmes/>. Please note this booking must be made more than 5 days prior to the event to avoid a late booking surcharge. From 1pm – 6.30pm Practices must ensure all messaging redirects patients to Mastercall and not NHS 111. Practices must also ensure they revert to their usual out of hour's procedure from 6.30pm with a message directing all patients to call NHS 111.

Booking for the Masterclass - All places are to be booked via the Education, Training & Development email address: gmicb-sto.learningdevelopment@nhs.net. Please provide the name, email address and the sessions they would like to attend. Delegates will be sent an email confirmation and calendar invite for their first chosen track. The links to the alternative tracks will also be provided to enable them to move to other tracks if required.

All Tracks have sessions that are relevant for different staff groups - please review the session outlines

OUTLINE OF WORKSHOPS

Please read the proposed outline to ensure the suitability of the session for your needs

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| (1) CVD in Primary Care - Update | This session will provide a general CVD update focusing on population health and the CVNEED dashboard and what primary care needs to know to enhance patient care. It will then provide a more detailed look at the changes with treatment and management of hypertension within primary care and include information on the latest tools and resources that have been developed and can support General Practice. |
| (1) TB Service Essential Information – A Public Health Concern | The session will provide general awareness of TB, updating delegates on the latest position in Stockport and will provide clarity around when and how to investigate. Active TB rates are increasing rapidly in Stockport and there are potentially also many latent TB cases. The session will cover; recent data and concerns, various presentation examples when to suspect TB, delay in TB diagnosis, latent tuberculosis definition and how to contact the TB service. |
| (1) Safeguarding Children Level 3 – Teenage Pregnancy | Teenage pregnancy and safeguarding are deeply interconnected topics that require a sensitive, multi-agency approach to ensure the well-being of both the young parent and their child. |
| (2) Connecting Care: Enhancing Patient Care with EPaCCs and GMCR | Raising awareness of why coordinated care matters, especially in end of life and how GMCR and EPaCC's are great tools to enhance information sharing to ensure good patient care. |
| (2) Heart Failure in Primary Care: An Update on National Guidelines and Local Services | This session will cover investigation and management of heart failure in primary care, with case study examples. An overview of the GM heart failure toolkit will be given, along with a discussion on services available to support patients with decompensating heart failure, such as the virtual ward. |
| (2) Flu Update & Infant/Child Schedule Q&A Session | This session will provide an update on this year's influenza programme and will also give delegates an opportunity to ask any questions about the new infant/child immunisation schedule. |
| (3) Suicide Awareness | This session is targeted at non-clinical staff. This session will cover: <ul style="list-style-type: none"> •Background on suicide •Recognising causes and warning signs of emotional distress •Listening and intervening with people who are distressed •Support and looking after yourself. |
| (3) Management of Osteoporosis in Primary Care | Stockport locality are currently seeing a rising rates of fractured neck of femur in our population, associated with increased morbidity and mortality. We know that early identification and intervention can significantly reduce the risk of fragility fractures, and this session has been developed to focus on the practical assessment and management of osteoporosis in primary care. Learn how to effectively use the FRAX risk calculator to assess 10-year fracture risk and how to integrate them into routine assessments for patients with risk factors such as age, previous fractures, corticosteroid use, or family history. Understand when a DEXA scan is clinically indicated and gain more understanding on managing osteoporosis proactively and Stockport referral pathways. |
| (3) Unlocking Local Care: How to Signpost Stockport Patients Effectively Helping Patients Access the Right Care, First Time | This practical session will equip you with the latest updates on key frontline services available to Stockport patients — what they offer, who they're for, and how to guide patients to them confidently. We'll cover how to make the most of: <ul style="list-style-type: none"> •Community Urgent Eyecare Service (CUES) – Fast access to urgent eye assessments without the need for a GP referral •Pharmacy First & Minor Ailments Scheme – Free expert advice and treatments direct from your local pharmacy •First Contact Physiotherapy (FCP) – Rapid access to MSK expertise without needing to see a GP first Ideal for anyone involved in triage, care navigation, or patient support, this session will help reduce unnecessary appointments and improve patient experience. |
| (4) Is Anyone Really GDPR Compliant? | The way patient data is processed is evolving rapidly - how do we make sure we are considering data protection obligations when we introduce new activities and technologies? This session will remind you of the GDPR principles and how to apply them and look at some common gaps in compliance. It will also include guidance on properly fulfilling patient subject access requests. |
| (4) HR & Organisational Development (OD) Briefing – Shaping our People Plans, Policy & Practice | This session will provide a high-level overview of: <ul style="list-style-type: none"> • The importance of evolving your HR & OD priorities for the future • Updates to HR policies and people practices – what's changing and why • How to enhance support for staff wellbeing, equity, and engagement This session is ideal for anyone who wants to stay informed and aligned with current people priorities — including line managers, team leaders, and all colleagues interested in how HR and OD policies and practices are evolving. |
| (4) Equality, Diversity & Inclusion (EDI) Briefing - Shaping Your Culture Through Equality, Diversity & Inclusion | This session will provide a high-level overview of: <ul style="list-style-type: none"> • The importance of embedding EDI into everyday practice • Updates to EDI initiatives and priorities – what's changing and why • How to foster a more inclusive, equitable, and respectful workplace culture This session is ideal for anyone who wants to stay informed and actively contribute to an inclusive organisation — including line managers, team leaders, and all colleagues interested in how EDI values and practices are being strengthened and embedded. |

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