

Dementia Awareness Training – Non-Clinical

Date	Time	Venue
Tuesday 15 th July 2025	10am – 11.30	MS Teams

Target Audience: This session is suitable for non-clinical staff members (e.g. Receptionists), who talk to patients face-to-face and on the telephone.

Course Overview: This course will include:

- What Dementia is
- Types of Dementia
- Possible signs of memory problems
- Supporting a person with Dementia
- Support Services available

Course Aim: The aims of this course are:

- To gain an understanding of what Dementia is and the different types of Dementia
- What to look out for
- How we can support a person with Dementia and Communication
- Looking at barriers with GP Practices and discussing solutions

Trainer: Ruth Breslin, CPN and Jenny Day, Clinical Lead – Stockport Memory Clinic

Cost: This course is free of charge for all those who work in Stockport General Practices.

Delegates are encouraged to use a camera to fully participate. All joining details will be available before the session.

Booking Information:

Bookings for this course should be made via Ticket Tailor, using this booking link – <https://buytickets.at/nhsgreatermanchesterstockport/1740699>

External delegates can book via e-mail to gmicb-sto.learningdevelopment@nhs.net.

Enquires can be made via gmicb-sto.learningdevelopment@nhs.net or 07393 798115.

Terms and Conditions

Please note that it is an employer's responsibility to ensure that individuals employed in any patient facing role (including receptionists) are up to date with the recommended vaccinations for healthcare staff as outlined in the Green Book <https://www.gov.uk/government/publications/immunisation-of-healthcare-and-laboratory-staff-the-green-book-chapter-12>

Please see full Terms and Conditions outlined in the GP Learning & Development Portfolio.

Virtual Sessions

Please note these sessions may be recorded and shared with others working across Stockport in Health & Social Care. If you attend these sessions, we will assume, you consent to the event being recorded and shared. If you have any concerns around this please email gmicb-sto.learningdevelopment@nhs.net

Non-Attendance/Cancellation

The department is sympathetic to issues which may arise, however, if an individual is unable to attend an event for any reason, the learning and development team should be contacted via e-mail on gmicb-sto.learningdevelopment@nhs.net as soon as possible to cancel or defer the booking. Cancelling may enable another individual to attend instead which will help ensure best use of our resources.

If you have any enquires around this please email gmicb-sto.learningdevelopment@nhs.net