**Important Hive EPR GP Update: 15th November 2022**

**Discharge Summary Update**

I am writing with an update in relation to the communications we sent out on the 31st October in relation to the delayed discharge summaries that we had identified within our Hive system.  I can confirm that the root causes for the issues creating the delays are in place and that we have successfully sent out the delayed discharge summaries identified to all the affected GP practices, where the GP practice has been verified through the PDS spine trace check.

We do have a cohort of patient discharge summaries that do not have a valid GP code within their record, this is a normal occurrence, as some patients do not have a registered GP or on some occasions the GP details have not been updated via the spine within primary care.  A number of these patients are homeless, and we are following advice from the Integrated Care Board to enable us to route these to the right clinical group for management.  For the remainder we are systematically working through to cross check if there is a valid GP and where this is not identified we are following Standard Operating Procedures for management of these patients.

Again, we apologise that this has happened and for the delay in the receiving of the discharge summaries this has caused. If, when you have reviewed the discharge summaries, you have any concerns in relation to any impact this delay has had please contact the team at [**Hive.dischargesummaries@mft.nhs.uk**](mailto:Hive.dischargesummaries@mft.nhs.uk). To date we have had no reports of harm in relation to the discharge summaries.

Thank you to those who have provided feedback through the email address, to highlight areas where improvements and developments of the discharge summaries is needed, we have directly fed these into the Task and Finish group that is already established between MFT and primary care focussed around the development of the discharge summary document and all of your feedback is much appreciated

Thank you for all of your continued support.

**Professor Jane Eddleston**

**Joint Group Medical Director**

**& Caldicott Guardian**