

Say hello to the future of patient care, where we're more connected than ever...

We have a new Electronic Patient Record (EPR) system arriving on 8th September **across all 10 hospitals** at Manchester University Foundation Trust (MFT). It's called Hive and will bring an amazing **set of positive changes** that we're excited to tell you about.

- 1** Patient information will be **accessible and connected** across our hospitals
- 2** It will make medical information more **safe and secure** to access
- 3** A new online patient portal and app, MyMFT, will **put your healthcare in your hands**



The new system will **improve patient safety and staff efficiency** whilst giving you, our patients, **more control over your own personal healthcare journey**.



Using our **patient portal MyMFT** online or via the mobile phone app will allow you to access your own MFT hospital results, letters and appointments, quickly and securely. You will even be able to use it to attend **virtual appointments!**

As we know, change can be hard, but your care at any one of our hospitals won't be impacted. **Please bear with us** if things are slightly slower as we get used to this amazing change in technology that will **benefit patient experience for years to come**.

We're keen to take **every single person** with us on this journey – we would never allow technology to be a barrier to accessing your own healthcare. Within the hospital setting, **we'll take care** of all the digital changes, and we can provide you with **lots of extra support** for MyMFT on our website.



If the app and portal won't work for you, **that's fine** – we'll continue to improve our traditional communications.

Hive and MyMFT mean positive changes for patients, for staff, for good!

For more information on MyMFT visit mft.nhs.uk/mymft